

## **Region 10 ESC**

Students | Service | Solutions

### **2020 – 2021**

Offerings & Services

Region 10 provides professional development and a range of innovative solutions to more than 865,000 students and 106,000 school staff in more than 130 ISDs, Charters, and Private Schools across 10 North Texas counties.

Dr. Gordon Taylor

Executive Director

[gordon.taylor@region10.org](mailto:gordon.taylor@region10.org)

972.348.1000

Dr. Jana Burns

Deputy Director

[jana.burns@region10.org](mailto:jana.burns@region10.org)

972.348.1008

Dr. Rickey Williams

Deputy Director

[rickey.williams@region10.org](mailto:rickey.williams@region10.org)

972.348.1038

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## **Administrative Services**

Your goals are our goals, so we are always searching for innovative ways to improve our professional learning program, one that's designed to elevate your leadership skills so you cannot only meet but exceed your goals. We are pleased to offer training options that will help you strategically meet your campus or district's needs. Together, we can improve student achievement by increasing your effectiveness and collaborating with you this year.

## **Contact Us**

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

## **Independent School Districts:**

- **504 Training and Support**
- **Administrator Leadership Training (ALT)** - A series of trainings from educational experts for administrators. The target audience is campus-level administrators, central office administrators and superintendents.
- **Assistant Principal Leadership Academy (APLA)** - A cohort of administrators focusing on professional development for school leaders with the goal of increasing student achievement.
- **Business, Finance and Operations Support**
  - Annual School Finance Conference and Legislative Update
  - CFO / Business Manager Finance Roundtables
  - Finance Template - Trainings, Consultations, and Support
  - Investment Officer Training
  - TASBO Boot Camps and Workshops
- **Equity Plan Training and Support**
- **Executive Leadership Training and Support**
  - Annual Superintendent Conferences
  - Online Superintendent Portal and Calendar
  - **New Superintendent Budget Planning Academy** - A full day of professional support, training and planning for superintendents within 1-3 years
  - Superintendent Meetings at Region 10
  - Superintendent Roundtables
- **Evaluation Training and Support**
  - Advancing Educational Leadership (AEL)
  - Impact Coaching
  - Student Growth
  - Texas Principal Evaluation and Support System (T-PESS)
  - Texas Teacher Evaluation and Support System (T-TESS)
- **Innovate Principals Conference** - A one-day conference with breakout and general sessions covering leadership topics.
- **Safety and Security**

- Consultation and Support
- Safety Conference
- Safety and Security Roundtables
- Various Trainings Throughout Year
- **School Board Training** - One customized training per district and access to all other school board trainings offered in group settings including:
  - EISO (SB 1566)
  - Legislative Update Session (in a legislative year)
  - New School Board Member Training
  - One Full Day On-Site at Region 10
- **Skill Development Trainings** - (package does not cover cost of materials)
  - Crucial Conversations
  - Getting Things Done
  - High Impact Presentations
  - Speed of Trust
- **Support Staff Training**
  - Executive Secretary (Superintendent Secretary) Roundtables
  - Face-to-Face / Position-Specific Professional Learning
  - Monthly Webinars
- **Teacher Job Network with Kenexa Applicant Assessment** for Certified Applicants, Principals, and Assistant Principals
- **Vital Information for Principals (VIP)** - Update meetings for Principals/Administrators (at cluster sites within Region 10)

#### Charter Schools:

- **504 Training and Support**
- **Administrator Leadership Training (ALT)** - A series of trainings from educational experts for administrators. The target audience is campus-level administrators, central office administrators and superintendents.
- **Assistant Principal Leadership Academy (APLA)** - A cohort of administrators focusing on professional development for school leaders with the goal of increasing student achievement.
  - Business, Finance and Operations Support
  - Annual School Finance Conference and Legislative Update
  - CFO / Business Manager Finance Roundtables
  - TASBO Boot Camps and Workshops
- **Equity Plan Training and Support**
- **Executive Leadership Training and Support**
  - Online Superintendent Portal and Calendar
  - Leadership Symposium
  - Superintendent Roundtables
- **Evaluation Training and Support**
  - Advancing Educational Leadership (AEL)

- Impact Coaching
- Student Growth
- Texas Principal Evaluation and Support System (T-PESS)
- Texas Teacher Evaluation and Support System (T-TESS)
- **Innovate Principals Conference** - A one-day conference with breakout and general sessions covering leadership topics.
- **Safety and Security**
  - Consultation and Support
  - Safety Conference
  - Safety and Security Roundtables
  - Various Trainings Throughout Year
- **School Board Training** - One at LEA, one day at Region 10, and unlimited online school board training
- **Skill Development Trainings** - (package does not cover cost of materials)
  - Crucial Conversations
  - Getting Things Done
  - High Impact Presentations
  - Speed of Trust
- **Support Staff Training**
  - Executive Secretary (Superintendent Secretary) Roundtables
  - Face-to-Face / Position-Specific Professional Learning
  - Monthly Webinars
- **Teacher Job Network with Kenexa Applicant Assessment** for Certified Applicants, Principals, and Assistant Principals
- **Vital Information for Principals (VIP)** - Update meetings for Principals/Administrators (at cluster sites within Region 10)

**Private Non-Profit (PNP) Schools:**

- **Administrator Leadership Training (ALT)** - A series of trainings from educational experts for administrators. The target audience is campus-level administrators, central office administrators and superintendents.
- **Assistant Principal Leadership Academy (APLA)** - A cohort of administrators focusing on professional development for school leaders with the goal of increasing student achievement (one slot per PNP).
- **Business, Finance and Operations Support**
  - Annual School Finance Conference and Legislative Update
  - Notary Training
  - TASBO Boot Camps and Workshops
- **Evaluation Training and Support**
  - Advancing Educational Leadership (AEL)
  - Impact Coaching
  - Student Growth
  - Texas Principal Evaluation and Support System (T-PESS)

- Texas Teacher Evaluation and Support System (T-TESS)
- **Innovate Principals Conference** - A one-day conference with breakout and general sessions covering leadership topics.
- **Leadership Luncheons**
- **Safety and Security**
  - Safety Conference
  - Safety and Security Roundtables
  - Various Trainings Throughout Year
  - **School Board Training** - Two training modules per Private or Non-Profit and unlimited online school board training
- **Skill Development Trainings** - (package does not cover cost of materials)
  - Crucial Conversations
  - Getting Things Done
  - High Impact Presentations
  - Speed of Trust
- **Support Staff Training**
  - Executive Secretary (Superintendent Secretary) Roundtables
  - Face-to-Face / Position-Specific Professional Learning
  - Monthly Webinars
- **Teacher Job Network with Kenexa Applicant Assessment** for Certified Applicants, Principals, and Assistant Principals

#### **Child Nutrition Program:**

The Child Nutrition Program provides technical assistance, training, and resources to child and adult day cares, and school districts in order to promote effective management of the federally funded nutrition programs. This is in accordance with United States Department of Agriculture (USDA) and Texas Department of Agriculture (TDA) regulations.

#### **Multi-Region Purchasing Cooperative:**

The goal of the Region 10 Education Service Center Multi-Region Purchasing Cooperative (MRPC) is to offer the member districts a substantial savings on specific commercial food items and USDA commodity process items. The MRPC will organize, administer, tabulate, advertise, award, and act as a coordinating center for all bids. Authority for such services is granted by section 8.053 of the Texas Education Code. By volume purchasing, districts are able to save more money than bidding as a single district.

The MRPC offers several legally procured bids to assist districts with their food purchasing needs. There is no fee to member districts for participation in the MRPC.

#### **Optional Fee-Based Services:**

Independent school districts, charter schools, and private non-profit schools may consider the following programs and services:

- **Administration Calibration for State Evaluation System**



- **Campus Security Audit**
- **Criminal History Record Check**
- **Crucial Conversations, Influencer, Speed of Trust, and Getting Things Done - on-site at LEA**
- **District Planning**
  - **Strategic Planning** - District is provided with a facilitator to lead the Strategic Planning Committee towards the development of a plan. This service includes all resources and components necessary to developing a strategic plan.
- **Retirement Asset Management Services (RAMS)**
  - 457 Cooperative, FICA Alternative Cooperative, and
  - 403b Third Party Administration
  - Recruitment/Retention Program for Teachers and Employees
- **Surveys**
  - **Student, Staff, Parent, and Community Member Surveys** - Online surveys developed with the guidance of leadership to gauge climate, culture, and overall state of the district. A full meta-analysis will be provided to the district leadership in report form that could also be presented to the school board.
- **Texas Instructional Leadership (TIL)**

**Administrative Services Contacts:**

| <b>Title</b>                                    | <b>Name</b>     | <b>Phone</b> | <b>Email</b>   |
|---|-----------------|--------------|--|
| Deputy Executive Director                       | Rickey Williams | 972.348.1038 | <a href="mailto:rickey.williams@region10.org">rickey.williams@region10.org</a> |
| Director of Administrative Services             | Megan Timme     | 972.348.1130 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>         |
| Administrator Leadership Training (ALT)         | Jaclyn Byrom    | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>       |
| Advancing Educational Leadership (AEL)          | Jaclyn Byrom    | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>       |
| Assistant Principal Leadership Academy (APLA)   | Sandra Moore    | 972.348.1044 | <a href="mailto:sandra.moore@region10.org">sandra.moore@region10.org</a>       |
| Business, Finance and Operations Services (BFO) | Mark Keahey     | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>         |
| Campus Safety and Security Audit Services       | Mark Keahey     | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>         |
| Charter School Board Training                   | Josie Eatman    | 972.348.1324 | <a href="mailto:josie.eatman@region10.org">josie.eatman@region10.org</a>       |
| Charter School Roundtables                      | Josie Eatman    | 972.348.1324 | <a href="mailto:josie.eatman@region10.org">josie.eatman@region10.org</a>       |
| Child Nutrition Services                        | Brandy Jones    | 972.348.1472 | <a href="mailto:brandy.jones@region10.org">brandy.jones@region10.org</a>       |
| Crucial Conversations Training                  | Sandra Moore    | 972.348.1044 | <a href="mailto:sandra.moore@region10.org">sandra.moore@region10.org</a>       |
| Equity Training                                 | Jaclyn Byrom    | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>       |
| Finance Consultation and Training               | Mark Keahey     | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>         |
| Getting Things Done                             | Jaclyn Byrom    | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>       |
| Influencer Training                             | Sandra Moore    | 972.348.1324 | <a href="mailto:sandra.moore@region10.org">sandra.moore@region10.org</a>       |
| Investment Officer Training                     | Mark Keahey     | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>         |
| Leadership Symposium                            | Jaclyn Byrom    | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>       |
| Multi-Regional Food Coop                        | Keri Warnick    | 972.348.1448 | <a href="mailto:keri.warnick@region10.org">keri.warnick@region10.org</a>       |
| New Superintendent Budget Development Session   | Mark Keahey     | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>         |

| <b>Title</b>   | <b>Name</b>    | <b>Phone</b> | <b>Email</b>   |
|--|----------------|--------------|--|
| Principals Conference                                  | Sandra Moore   | 972.348.1044 | <a href="mailto:sandra.moore@region10.org">sandra.moore@region10.org</a>     |
| Retirement Asset Management Services (RAMS)            | Megan Timme    | 972.348.1130 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>       |
| School Board Training                                  | Mark Keahey    | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>       |
| School Finance Conference                              | Mark Keahey    | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>       |
| School Safety Conference                               | Mark Keahey    | 972.348.1114 | <a href="mailto:mark.keahey@region10.org">mark.keahey@region10.org</a>       |
| Speed of Trust   | Jaclyn Byrom   | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>     |
| Strategic Planning                                     | Megan Timme    | 972.348.1130 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>       |
| Student Growth (SLO)                                   | Jaclyn Byrom   | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>     |
| Superintendent Executive Leadership Conferences        | Megan Timme    | 972.348.1738 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>       |
| Superintendent Roundtable Meetings                     | Megan Timme    | 972.348.1130 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>       |
| Superintendent's Calendar                              | Lynndee Rogers | 972.348.1062 | <a href="mailto:lynndee.rogers@region10.org">lynndee.rogers@region10.org</a> |
| Superintendent's Portal                                | Lynndee Rogers | 972.348.1062 | <a href="mailto:lynndee.rogers@region10.org">lynndee.rogers@region10.org</a> |
| Surveys: School Climate, Community Input, etc.         | Megan Timme    | 972.348.1130 | <a href="mailto:megan.timme@region10.org">megan.timme@region10.org</a>       |
| Texas Teacher Evaluation and Support System (T-TESS)   | Jaclyn Byrom   | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>     |
| Texas Principal Evaluation and Support System (T-PESS) | Jaclyn Byrom   | 972.348.1738 | <a href="mailto:jaclyn.byrom@region10.org">jaclyn.byrom@region10.org</a>     |
| Vital Information for Principals (VIP)                 | Karen Barnes   | 972.348.1024 | <a href="mailto:karen.barnes@region10.org">karen.barnes@region10.org</a>     |

## **Communications Services**

In keeping with our mission, Region 10 Communications Services produces compelling, award-winning, marketing materials for our colleagues as well as our Local Education Agencies (LEAs). Please contact the Communications Services team, so we can apply our expertise to the crafting of meaningful, high-impact messages, either for marketing or education-related purposes. We're proud to deliver creative, cost-effective, student-focused solutions.

### **Contact Us**

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

Rachel Frost

Director of Communications Services

972.348.1040

[rachel.frost@region10.org](mailto:rachel.frost@region10.org)

Andy Stauffer

Program Coordinator

972.348.1310

[andy.stauffer@region10.org](mailto:andy.stauffer@region10.org)

Tom Nielsen

Senior Graphic Designer

972.348.1020

[tom.nielsen@region10.org](mailto:tom.nielsen@region10.org)

### **Communications Services:**

- Crisis Media Consultation and Training
- Consultation for Developing Marketing Plans
- Marketing Collateral Design (cups, pens, etc.)
- Photography Services (teams and individuals, off-site and at Region10)

### **Video Production:**

- Video Production (In studio and on location)
- Marketing and Promotional Messages
- Live Video Streaming to Facebook, YouTube, and other web channels
- Presentation Services (on camera and voice-overs)
- Motion Graphics

### **Graphic Design:**

- Flyers and Posters
- Booklets and Brochures

- Planning Calendars
- Logo and Stationery Design
- Custom Vinyl Badges
- Roll-Up and Vinyl Banners
- Custom Tablecloths

**Communications Services Contacts:**

| <b>Title</b>                        | <b>Name</b>     | <b>Phone</b> | <b>Email</b>   |
|-------------------------------------|-----------------|--------------|--|
| Director of Communications Services | Rachel Frost    | 972.348.1040 | <a href="mailto:rachel.frost@region10.org">rachel.frost@region10.org</a>       |
| Program Coordinator                 | Andy Stauffer   | 972.348.1310 | <a href="mailto:andy.stauffer@region10.org">andy.stauffer@region10.org</a>     |
| Administrative Assistant            | Elsa Garcia     | 972.348.1618 | <a href="mailto:elsa.garcia@region10.org">elsa.garcia@region10.org</a>         |
| Senior Graphic Designer             | Tom Nielsen     | 972.348.1020 | <a href="mailto:tom.nielsen@region10.org">tom.nielsen@region10.org</a>         |
| Graphic & Motion Graphics Designer  | Jon Sheldon     | 972.348.1742 | <a href="mailto:jon.sheldon@region10.org">jon.sheldon@region10.org</a>         |
| Production Assistant                | Ardys Atteberry | 972.348.1028 | <a href="mailto:ardys.atteberry@region10.org">ardys.atteberry@region10.org</a> |

## Digital Learning & Resources

Digital Learning and Resources exists to provide assistance in adapting to a digital environment in which the primary constant is exponential change. Our purpose is to enable students and educators to develop the habits and skills necessary to be successful in the world as it evolves.

“You cannot teach today the same way you did yesterday to prepare students for tomorrow.”  
– John Dewey

## Contact Us

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

## Data Solutions:

Data solutions are designed to enhance the effectiveness of planning, monitoring, and decision making. The data solutions team secures affordable pricing and provides support for tools to enhance student outcomes.

- **AXIOM Accountability Analytics** tool, developed through a collaboration between Region 10’s Accountability team and Data Solutions team, was designed to assist districts in predicting accountability status and identifying targeted actionable data that may positively impact the predicted status.
- **BrightBytes** – The BrightBytes Clarity platform translates complex analyses and cutting-edge research into fast actions that impact student learning.
  - The Technology and Learning Module improves the impact of technology on student learning and assists district leaders in determining whether the technology they’re buying is improving learning.
  - The Learning Outcomes Module captures and analyzes critical data about the cost of each technology product, user perception, usage frequency, and the impact on student performance.
  - The Digital Privacy, Safety and Security Module helps districts find the right balance between creating authentic, innovative learning experiences and fulfilling safety and security responsibilities.
- **Edugence Student Support Suite** hosts a variety of useful applications developed to help Texas districts manage and monitor specific student groups and the unique requirements of each.
- **Eduphoria** is a suite of online tools to help manage assessments, curriculum, staff development and evaluation, facilities and more.
  - EL+ – The Edugence EL+ Management tool was created specifically for Texas LEAs to manage English Learner (EL) students and the entire LPAC process. It provides a comprehensive, workflow enabled LPAC Framework to manage the entire process, collect data, monitor progress, communicate with parents, and provide reports.

- RtI – The Edugence Intervention Management tool was created specifically for Texas LEAs to manage RtI strategies. It provides real-time progress monitoring of students undergoing intervention.
- **OnDataSuite** is a suite of user-friendly online tools to help with the visualization and reporting of data. OnDataSuite makes it easy for districts to share public data in an interactive visual interface, evaluate district data, and compare your data with other districts.
- **Item Banks**
  - Certica Navigate contains over 60,000 TEKS-aligned items for grades K-12 Math and ELA, grades 3-12 Science, and grades 6-12 Social Studies. Items are searchable by cognitive level and are available in a variety of item types, including mode-specific writing prompts, constructed response, and multiple choice. Over 7,500 items have been translated to Spanish.
  - TEKSbank is an online item bank of more than 40,000 test questions and resources developed and aligned to the Texas Essential Knowledge and Skills (TEKS). This bank is developed by Region 10.
- **Purchasing**
  - EdTech Exchange is a purchasing cooperative was formed to address district procurement requirements for Educational Technology Products and Services while leveraging the aggregate volume of Region 10 districts to provide the lowest possible pricing for member districts.
  - Equalis is an innovative cooperative purchasing organization that believes in the power of partnership. Its leadership team has decades of experience within the public and private procurement environments with specific experience in cooperative purchasing, supply chain improvement, and relationships that extend throughout the procurement channel.

Jim Newhouse  
Assistant Director Data Solutions  
972.348.1774  
[jim.newhouse@region10.org](mailto:jim.newhouse@region10.org)

Doni Cash  
Program Coordinator Data Solutions  
972.348.1464  
[doni.cash@region10.org](mailto:doni.cash@region10.org)

Dr. Amber Jones  
Program Coordinator Data Solutions  
972.348.1362  
[amber.jones@region10.org](mailto:amber.jones@region10.org)

## Digital Learning Solutions:

- **Digital Fluency Institute (30 hours, Blended)**
  - Digital fluency is the aptitude to effectively and ethically interpret information, discover meaning, design content, construct knowledge, and communicate ideas in a digitally connected world.
  - This program provides extensive professional development for administrators, teachers, coaches, and librarians. It is offered in a blended format and consists of learner-centered learning activities grounded in the ISTE Standards.
    - Experience the types of learning that should happen in the classroom
    - Learn to explore and apply strategies that leverage technology for learning
    - Share your learning and contribute to the advancement of innovation in education
    - Reflect as part of the learning process in a variety of media
    - Design experiences that promote ownership of learning for yourself and others
    - Advocate for a culture of collaboration, continuous learning, and positive contributions
  - This institute is offered in the following formats:
    - Regional/Cluster – Offered at Region 10 and cluster locations, spread over time
    - Customized – Schedule and content may be customized to fit district or campus needs
- **Digital Leadership Academy – New!**
  - This program provides extensive professional development for administrators centered on the concepts of supporting digital age learning, creating technology-rich learning environments and leading the transformation of the educational landscape. It is offered in a blended format and consists of learner-centered activities grounded in the ISTE Standards for Leaders:
    - Connected Learner
    - Empowering Leader
    - Equity and Citizenship Advocate
    - Systems Designer
    - Visionary Planner
- **Digital Learning Radio**
  - A weekly podcast series featuring Region 10's Digital Learning team along with frequent guests addressing a variety of topics related to developing the skills, knowledge and dispositions needed to thrive, grow and contribute in a global, interconnected and constantly changing society.
- **G Suite for Education**
  - Designing Learning in Google Classroom\*
  - Google Certification Bootcamp Level I\*
  - Google Certification Bootcamp Level II\*
  - Google Apps for Collaboration\*

- Google Forms and Sheets for Feedback\*
- Google Sites for Sharing\*
- G-Suite for BEGINNERS
- **Technology Enhanced Pedagogies:**
  - 2020 Vision
  - ALL Students Learn with Universal Design for Learning
  - Bring the World into your Classroom with AR and VR\*
  - Design Impactful Professional Development Experiences (Online Course)\*
  - Designing Instruction in the Digital Age\*
  - Digital and Instructional Coaching Academy
  - Digital Citizenship: Cultivate a #DigCit State of Mind\*
  - Digital Designs (Face-to-Face)\*
  - Digital Designs (Online Course)\*
  - Extraordinary Ways to Solve Problems\*
  - Feedback for Learning\*
  - HyperDocs for Student-Centered Learning\*
  - Insert Impactful Technology Experiences into Everyday Learning\*
  - Make Learning Stick\*
  - Making a Shift from Territorial Teacher to Futuristic Facilitator\*
  - Multimedia Playground\*
  - Podcasts for Learning\*
  - Tech Tools You Didn't Know to Ask For: Helping your Dyslexic and EL Students Succeed\*
  - Using Technology to Support Differentiated Instruction\*
  - Your Favorite Strategy with Technology: It All Adds Up!\*

\*Available at no additional cost for members of the Regional Cooperative Service (PAGE ###)

Ashley Wilson  
 Program Coordinator Digital Learning & Resources  
 972.348.1474  
[ashley.wilson@region10.org](mailto:ashley.wilson@region10.org)  
 Twitter: @AshleyWilsonEDU

### **Distance Learning Solutions:**

Distance Learning Solutions are designed to connect learners, content, and educators across space and/or time to provide opportunities and efficiencies for continuous learning.

- **Discovery Streaming**
  - Discovery Education Streaming is a comprehensive digital service that contains thousands of TEKS-aligned resources for teachers and students, such as images, videos, sound clips, audio books, instructional strategies, and much more. Discovery Education Streaming is available at a significant discount through a



statewide agreement between Discovery Education and regional education service centers.

- **My Professional Learning**

- Region 10's My Professional Learning is a responsive, innovative, online solution designed to give administrators, teachers, and support staff just-in-time effective professional development.
- Please visit [www.myprofessionallearning.com](http://www.myprofessionallearning.com)
  - **The Compliance Training Bundle** provides an efficient and convenient method to satisfy state and federal requirements for teachers, administrators, and other district staff. The Compliance Training Bundle includes all currently required compliance courses and is available at no additional cost to the staff in districts and charter schools that are members of the Title II Regional Cooperative Services.
  - **Online Professional Development Modules** provide administrators, teachers, and support staff with professional development designed for improving both workplace excellence and student achievement. Courses address Teaching and Learning, Administrative Leadership, Certification and School Operations, and include courses developed by Region 10 staff as well as several external providers.

- **Reggie's Robots**

- Reggie's Robots is an innovative solution that utilizes VGo Robots to allow homebound students to attend classes via interactive videoconferencing while recovering from long-term illness, injury, or other factors that prevent the student from being physically present in the classroom.

## **Distance Learning Contacts**

Lori Aden  
Program Coordinator Distance Learning Solutions  
972.348.1510  
[lori.aden@region10.org](mailto:lori.aden@region10.org)

Beth Dolliver  
Instructional Designer Distance Learning Solutions  
972.348.1740  
[beth.dolliver@region10.org](mailto:beth.dolliver@region10.org)

Ashley Menefee  
Consultant Distance Learning Solutions  
972.348.1396  
[ashley.menefee@region10.org](mailto:ashley.menefee@region10.org)

Julianna Perkins  
Instructional Designer Distance Learning Solutions

972.348.1744

[julianna.perkins@region10.org](mailto:julianna.perkins@region10.org)

### **Special Revenue Solutions:**

Special Revenue Solutions provide comprehensive support in implementing the fiscal and programmatic requirements of federal programs and special state allotments.

- **Federal Shared Service Arrangements**
  - Region 10 acts as the fiscal agent for Shared Service Arrangements (SSA) for the ESSA Consolidated grants from TEA. The SSA funds managed by Region 10 include the following:
    - Title I, A Improving Basic Programs
    - Title I, C Migrant Education Program
    - Title II, A
    - Title III, LEP
    - Title III, Immigrant
    - Title IV, SSAE
  - As the fiscal agent of the SSA, Region 10 submits grant applications, compliance reports, financial reports, and all other required documentation to the TEA.
- **Plan4Learning and Title1Crate**
  - Plan4Learning provides assurance to LEAs that their Comprehensive Needs Assessments (CNA), and District and Campus Improvement Plans (CIP) meet all state and federal requirements by providing a CIP template with all of the required CNA and CIP components. Title1Crate allows federal program managers a centralized document control for all their federal and state documentation.
- **Private Non-Profit (PNP) Cooperatives**
  - Region 10 acts as the fiscal agent for cooperative members and handles all aspects of the district's responsibilities related to implementation of the equitable services requirements for Private Non-Profit schools. Service includes identification, communication, reimbursement and compliance monitoring and reporting. PNP cooperative solutions are available for:
    - Title I, A
    - Title II, A
    - Title III, EL
    - Title III, Immigrant
    - Title IV, SSAE
- **State Allotments Cooperative**
  - This cooperative provides the support needed for compliance with TEA's new State Allotments Monitoring Process (SAMP). Technical assistance and professional development opportunities address the six state special allotments:
    - Bilingual and English as a Second Language
    - Career and Technology Education
    - Gifted and Talented
    - High School Allotment

- Special Education
- State Compensatory Education
- **Title I / ESSA Training, Technical Assistance and Support**
  - Training and technical assistance are provided via regular webinars, federal program directors' meetings, targeted trainings, and individual consultation, and address:
    - Application Process
    - Campus Improvement Plans
    - Compliance Documentation
    - Comprehensive Needs Assessments
    - EDGAR Guidance and Fiscal Issues
    - Parental Involvement
    - Program Evaluation
    - Program Guidelines
    - TEA Strategic Priorities
- **Title I Capacity Building**
  - The Title I Capacity Building Initiative is funded by the Texas Education Agency and produced by Region 10 Education Service Center. Its website serves as a central location for showcasing best practices in high achievement and closing the achievement gap between student groups. Resources are centered around ESSA requirements for ensuring student achievement:
    - Career and Technical Education Work-Based Learning Opportunities
    - Developing Effective Library Programs to provide students with an opportunity to develop digital literacy skills and improve academic achievement
    - Foster Care Transportation
    - Funds for Dual and Concurrent Programs
    - Preschool Programs
    - Private Non-Profit (PNP) Schools
    - Strategies to Reduce the Overuse of Discipline Practices that remove students
      - from the classroom
      - Title I, Part D
      - Transitions
      - Well-Rounded Education

Alison Fears  
 Assistant Director Special Revenue Solutions  
 972.348.1452  
[alison.fears@region10.org](mailto:alison.fears@region10.org)

Laura Griffin  
 Program Coordinator Private Non-Profit Cooperative

972.348.1158

[laura.griffin@region10.org](mailto:laura.griffin@region10.org)

### Digital Learning & Resources Contacts:

| Title                                     | Name             | Phone        | Email  | Twitter       |
|---|------------------|--------------|--|---------------|
| Director                                  | Craig Gray       | 972.348.1376 | <a href="mailto:craig.gray@region10.org">craig.gray@region10.org</a>             | @cdgray4      |
| AXIOM<br>Accountability<br>Analysis Tool  | Doni Cash        | 972.348.1464 | <a href="mailto:doni.cash@region10.org">doni.cash@region10.org</a>               |               |
| BrightBytes                               | Craig Gray       | 972.348.1376 | <a href="mailto:craig.gray@region10.org">craig.gray@region10.org</a>             | @cdgray4      |
| Certica Navigate                          | Amber Jones      | 972.348.1362 | <a href="mailto:amber.jones@region10.org">amber.jones@region10.org</a>           | @jonestolearn |
| Compliance Training                       | Lori Aden        | 972.348.1510 | <a href="mailto:lori.aden@region10.org">lori.aden@region10.org</a>               | @adenlori     |
| Compliance Training                       | Beth Dolliver    | 972.348.1740 | <a href="mailto:beth.dolliver@region10.org">beth.dolliver@region10.org</a>       |               |
| Compliance Training                       | Julianna Perkins | 972.348.1744 | <a href="mailto:julianna.perkins@region10.org">julianna.perkins@region10.org</a> |               |
| Digital Fluency                           | Kathryn Laster   | 972.348.1018 | <a href="mailto:kathryn.laster@region10.org">kathryn.laster@region10.org</a>     | @kklaster     |
| Digital Fluency                           | Misty Trevino    | 972.348.1746 | <a href="mailto:misty.trevino@region10.org">misty.trevino@region10.org</a>       | @TrevinoMisty |
| Digital Fluency                           | Nancy Watson     | 972.348.1322 | <a href="mailto:nancy.watson@region10.org">nancy.watson@region10.org</a>         | @NancyWTech   |
| Digital Fluency                           | Ashley Wilson    | 972.348.1474 | <a href="mailto:ashley.wilson@region10.org">ashley.wilson@region10.org</a>       | @gilleytweet  |
| Digital Learning<br>Radio                 | Kathryn Laster   | 972.348.1018 | <a href="mailto:kathryn.laster@region10.org">kathryn.laster@region10.org</a>     | @kklaster     |
| Digital Learning<br>Radio                 | Misty Trevino    | 972.348.1746 | <a href="mailto:misty.trevino@region10.org">misty.trevino@region10.org</a>       | @TrevinoMisty |
| Digital Learning<br>Radio                 | Nancy Watson     | 972.348.1322 | <a href="mailto:nancy.watson@region10.org">nancy.watson@region10.org</a>         | @NancyWTech   |
| Digital Learning<br>Radio                 | Ashley Wilson    | 972.348.1474 | <a href="mailto:ashley.wilson@region10.org">ashley.wilson@region10.org</a>       | @gilleytweet  |
| Discovery Streaming                       | Lori Aden        | 972.348.1510 | <a href="mailto:lori.aden@region10.org">lori.aden@region10.org</a>               | @adenlori     |
| Discovery Streaming                       | Beth Dolliver    | 972.348.1740 | <a href="mailto:beth.dolliver@region10.org">beth.dolliver@region10.org</a>       |               |
| Discovery Streaming                       | Julianna Perkins | 972.348.1744 | <a href="mailto:julianna.perkins@region10.org">julianna.perkins@region10.org</a> |               |
| Eduphoria                                 | Doni Cash        | 972.348.1464 | <a href="mailto:doni.cash@region10.org">doni.cash@region10.org</a>               |               |
| Edugence Student<br>Support Suite         | Jennifer Burr    | 972.348.1380 | <a href="mailto:jennifer.burr@region10.org">jennifer.burr@region10.org</a>       |               |
| ESSA                                      | Alison Fears     | 972.348.1328 | <a href="mailto:alison.fears@region10.org">alison.fears@region10.org</a>         | @r10_ESSA     |
| Federal SSAs                              | Alison Fears     | 972.348.1328 | <a href="mailto:alison.fears@region10.org">alison.fears@region10.org</a>         | @r10_ESSA     |
| G Suite<br>(Google Apps for<br>Education) | Kathryn Laster   | 972.348.1474 | <a href="mailto:kathryn.laster@region10.org">kathryn.laster@region10.org</a>     | @kklaster     |
| G Suite<br>(Google Apps for<br>Education) | Misty Trevino    | 972.348.1746 | <a href="mailto:misty.trevino@region10.org">misty.trevino@region10.org</a>       | @TrevinoMisty |
| G Suite<br>(Google Apps for<br>Education) | Nancy Watson     | 972.348.1322 | <a href="mailto:nancy.watson@region10.org">nancy.watson@region10.org</a>         | @NancyWTech   |
| G Suite<br>(Google Apps for<br>Education) | Ashley Wilson    | 972.348.1474 | <a href="mailto:ashley.wilson@region10.org">ashley.wilson@region10.org</a>       | @gilleytweet  |

| <b>Title</b>                         | <b>Name</b>        | <b>Phone</b> | <b>Email</b>   | <b>Twitter</b> |
|--------------------------------------|--------------------|--------------|--|----------------|
| Online Learning Center               | Beth Dolliver      | 972.348.1740 | <a href="mailto:beth.dolliver@region10.org">beth.dolliver@region10.org</a>           |                |
| Online Learning Center               | Julianna Perkins   | 972.348.1744 | <a href="mailto:julianna.perkins@region10.org">julianna.perkins@region10.org</a>     |                |
| OnDataSuite                          | Jim Newhouse       | 972.348.1088 | <a href="mailto:jim.newhouse@region10.org">jim.newhouse@region10.org</a>             |                |
| Plan4Learning                        | Alison Fears       | 972.348.1328 | <a href="mailto:alison.fears@region10.org">alison.fears@region10.org</a>             | @r10_ESSA      |
| Private Non-Profit (PNP) Cooperative | Laura Griffin      | 972.348.1158 | <a href="mailto:aura.griffin@region10.org">aura.griffin@region10.org</a>             | @lgriffintx    |
| Reggie's Robots                      | Lori Aden          | 972.348.1510 | <a href="mailto:lori.aden@region10.org">lori.aden@region10.org</a>                   | @adenlori      |
| Reggie's Robots                      | Beth Dolliver      | 972.348.1740 | <a href="mailto:beth.dolliver@region10.org">beth.dolliver@region10.org</a>           |                |
| Reggie's Robots                      | Julianna Perkins   | 972.348.1744 | <a href="mailto:julianna.perkins@region10.org">julianna.perkins@region10.org</a>     |                |
| State Allotments Cooperative         | Deon Quinn         | 972.348.1434 | <a href="mailto:deon.quinn@region10.org">deon.quinn@region10.org</a>                 | @QuinnInR10    |
| Technology Vendor Fairs              | Lori Aden          | 972.348.1510 | <a href="mailto:lori.aden@region10.org">lori.aden@region10.org</a>                   | @adenlori      |
| Technology Enhanced Pedagogies       | Kathryn Laster     | 972.348.1018 | <a href="mailto:kathryn.laster@region10.org">kathryn.laster@region10.org</a>         | @kklaster      |
| Technology Enhanced Pedagogies       | Misty Trevino      | 972.348.1746 | <a href="mailto:misty.trevino@region10.org">misty.trevino@region10.org</a>           | @TrevinoMisty  |
| Technology Enhanced Pedagogies       | Nancy Watson       | 972.348.1322 | <a href="mailto:nancy.watson@region10.org">nancy.watson@region10.org</a>             | @NancyWTech    |
| Technology Enhanced Pedagogies       | Ashley Wilson      | 972.348.1474 | <a href="mailto:ashley.wilson@region10.org">ashley.wilson@region10.org</a>           | @gilleytweet   |
| TEKSbank                             | Amber Jones        | 972.348.1362 | <a href="mailto:amber.jones@region10.org">amber.jones@region10.org</a>               | @jonestolearn  |
| Title1Crate                          | Alison Fears       | 972.348.1328 | <a href="mailto:alison.fears@region10.org">alison.fears@region10.org</a>             | @r10_ESSA      |
| Title I Capacity Building            | Alison Fears       | 972.348.1328 | <a href="mailto:alison.fears@region10.org">alison.fears@region10.org</a>             | @r10_ESSA      |
| Title I, A ESSA Support              | Vanessa DeLacretaz | 972.348.1434 | <a href="mailto:vanessa.delacretaz@region10.org">vanessa.delacretaz@region10.org</a> | @r10_ESSA      |

## **Personnel & Certification Services**

The Mission of Region 10 is to be a trusted, student-focused partner that serves the learning community through responsive, innovative educational solutions. In implementing this mission, Personnel & Certification Services will provide highly qualified educators and services to meet the unique needs of our districts, charters, and private schools.

### **Contact Us**

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

### **Training & Support Human Resources:**

- **Teacher Job Network with Kenexa Applicant Assessment for Teachers and Administrators** – Teacher Job Network (TJN) serves to recruit staff for all positions, including hard-to-fill areas inside the school districts of Region 10. TJN includes an online application complete with a job-vacancy-to-job-hiring workflow system.
- **Annual Human Resources Summit** – Full day of sessions covering various HR topics. Guest presenters range from local attorneys to school district personnel.
- **TASB Quarterly Trainings** – Professional development from TASB covering a variety of HR related topics such as personnel records, job descriptions, compensation practices, etc.
- **Legal Trainings** provided by local law firms, in addition to trainings in Documentation/Supervision, Investigations, Boundary Invasions, Hiring, Soft Skills, Sexual Harassment, and Sensitivity/Diversity.
- **Roundtables** – Quarterly sessions provide opportunities to share HR ideas, topics, and concerns in order to collaborate on best practices occurring in the school districts of Region 10.
- Region 10 can also assist with your classroom teacher needs with Proximity Learning, a virtual classroom.
- **Laserfiche** – Electronic management system that is a scalable document and record management software technology that automates paper processes across multiple departments. By using Laserfiche, schools can run administrative services smoothly, quickly and cost effectively while minimizing the costs of paper, storage space, and additional staffing resources.
- **TEA Educator Ethics** – Provides Texas educators with an understanding and awareness of what behavior constitutes inappropriate educator conduct, as well as strategies to recognize, prevent, and respond to inappropriate conduct.
- We have also collaborated with a consulting firm for Efficiency Studies, Financial Studies, as well as other operational studies.
- Region 10 partners with Texas School Procedures, an extensive repository of online documents, templates, and resources that are accurate and vetted to keep your district in line with laws, policies, and protocols.

- **RIVS** is the company we partner with for virtual interviews, making interviews easier for you and your campuses.
- HR Reviews and Stay Interviews

### **Training & Support Bus Drivers:**

Region 10 provides required safety training and certification courses needed to prepare bus drivers for the road ahead.

- **In-Person Class:**
  - All new drivers are required to complete a 20-hour, in-person Certification Class. Region 10 also provides an eight-hour Recertification Class which is required for all drivers every three years.
- **Online Class:**
  - As an alternative to in-person classes, Region 10 offers an online, eight-hour Recertification Course, which is required for all drivers every three years.
- **Safety Training:**
  - Safety Training Courses promote enhanced competency and outstanding safety records for school transportation.

### **Training & Support Substitute Teachers:**

Region 10 Personnel & Certification Services offers face-to-face and online interactive training in instructional techniques, classroom management, and other skills that substitutes need for classroom success.

- **Classroom Management:**
  - Classroom Management (follow-up online course) focuses on research-based preventative, supportive, and corrective actions appropriate for substitute teachers.
- **Strategies for Success:**
  - Strategies for Success (follow-up, online course) focuses on effective teaching strategies that promote student engagement.
- **Special Programs:**
  - The Uniqueness of Students in Special Programs (follow-up, online course) focuses on the specific needs of students who are Gifted and Talented, English Language Learners, or require additional support from Response to Intervention or Special Education programs.

### **Preparation Programs:**

- **Superintendents:**
  - This program is a partnership with the University of North Texas.
  - Candidates are nominated by their respective district's superintendent.
  - Candidates must have a Principal Certification.
  - Hours earned from four of the classes can be counted toward a doctorate.
  - The UNT Superintendent Certification program is a one-year program.

- Earn your Doctorate in Education (ED.D.) and your Superintendent Certification through the partnership with Southern Methodist University.
- **Education Diagnosticians:**
  - Teachers with three years of experience who hold a master's degree and are nominated by the District Special Education Director are eligible.
  - Extensive coursework in test administration and scoring, report writing, and general information pertinent to the role of the diagnostician is provided.
  - Internship requires being hired by a district and includes supervised visits by Region 10 and a district mentor and is a yearlong commitment.
- **Teachers:**
  - The Teacher Preparation and Certification Program provides an opportunity for highly qualified individuals with at least a bachelor's degree to acquire teacher certification.
  - The training is a blend of face-to-face and online coursework that is based on best-practice principles and research-based curricula.
  - Candidates may complete an internship in a school district, charter, or accredited private school once hired as a full-time teacher. In addition, selected candidates may complete a clinical teaching experience that is fifteen weeks long in a non-paid position with a cooperating mentor teacher.

**Certifications Offered:**

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>● Art EC-12</li> <li>● Agriculture, Food and Natural Resources 6-12</li> <li>● Bilingual Education</li> <li>● Business and Finance 6-12</li> <li>● Computer Science 8-12</li> <li>● Core Subjects EC-6</li> <li>● Core Subjects 4-8</li> <li>● Dance 6-12</li> <li>● English, Language Arts and Reading 4-8 and 7-12</li> <li>● Family and Consumer Sciences 6-12</li> <li>● Health EC-12</li> <li>● Health Science 6-12</li> <li>● History 7-12</li> <li>● Hospitality, Nutrition and Food Sciences 8-12</li> <li>● Human Development and Family Studies 8-12</li> </ul> | <ul style="list-style-type: none"> <li>● Journalism 7-12</li> <li>● Languages Other Than English (LOTE) EC-12 Arabic, French, German, Japanese, Latin, Mandarin Chinese and Spanish</li> <li>● Math 4-8 or 7-12</li> <li>● Marketing 6-12</li> <li>● Music EC-12</li> <li>● Physical Education EC-12</li> <li>● Science 4-8 or 7-12</li> <li>● Speech 7-12</li> <li>● Social Studies 4-8 or 7-12</li> <li>● Special Education EC-12</li> <li>● Technology Applications EC-12</li> <li>● Technology Education 6-12</li> <li>● Theatre EC-12</li> <li>● Trade and Industrial Education 6-12</li> </ul> |
|--|--|



**Personnel & Certification Services Contacts:**

| <b>Title</b>   | <b>Name</b>       | <b>Phone</b>     | <b>Email</b>   |
|--|-------------------|------------------|--|
| Director   | Bud Nauyokas      | 972.348.168<br>0 | <a href="mailto:bud.nauyokas@region10.org">bud.nauyokas@region10.org</a>           |
| <b>Executive Education Preparation Program</b>   |                   |                  |  |
| Superintendent Certification   | Bud Nauyokas      | 972.348.168<br>0 | <a href="mailto:bud.nauyokas@region10.org">bud.nauyokas@region10.org</a>           |
| <b>Human Resource Services</b>   |                   |                  |  |
| Professional Development and Recruiting  | Karen Duke        | 972.348.140<br>8 | <a href="mailto:karen.duke@region10.org">karen.duke@region10.org</a>               |
| <b>Teacher Job Network</b>   |                   |                  |  |
| Application System Support / Technical Assistance  | Jason Jallo       | 972.348.103<br>2 | <a href="mailto:jason.jallo@region10.org">jason.jallo@region10.org</a>             |
| Technical Support Specialist Help Desk   | Jason Jallo       | 972.348.103<br>2 | <a href="mailto:jason.jallo@region10.org">jason.jallo@region10.org</a>             |
| <b>Laserfiche</b>  |                   |                  |  |
| Support Specialist   | Vivien Addington  | 972.348.171<br>8 | <a href="mailto:vivien.addington@region10.org">vivien.addington@region10.org</a>   |
| Technical Support Specialist Help Desk   | Jason Jallo       | 972.348.103<br>2 | <a href="mailto:jason.jallo@region10.org">jason.jallo@region10.org</a>             |
| <b>Region 10 CERTification Programs</b>  |                   |                  |  |
| Certification Officer  | Nerissa Erickson  | 972.348.128<br>0 | <a href="mailto:nerissa.erickson@region10.org">nerissa.erickson@region10.org</a>   |
| TEA Educator Ethics  | Nerissa Erickson  | 972.348.128<br>0 | <a href="mailto:nerissa.erickson@region10.org">nerissa.erickson@region10.org</a>   |
| Educational Diagnostician Certification  | Barb Keefer       | 972.348.147<br>8 | <a href="mailto:barb.keefer@region10.org">barb.keefer@region10.org</a>             |
| Core Subjects EC-6,<br>Bilingual Education,<br>Languages Other Than English                      | Lisa Burton       | 972.348.173<br>6 | <a href="mailto:lisa.burton@region10.org">lisa.burton@region10.org</a>             |
| Mentoring Online Courses   | Ramona Oats       | 972.348.153<br>2 | <a href="mailto:ramona.oats@region10.org">ramona.oats@region10.org</a>             |
| MS/HS Career and Technical Education   | Ramona Oats       | 972.348.153<br>2 | <a href="mailto:ramona.oats@region10.org">ramona.oats@region10.org</a>             |
| MS/HS English, Language Arts and Reading;<br>Social Studies, Speech, Journalism                  | Patricia Williams | 972.348.137<br>2 | <a href="mailto:patricia.williams@region10.org">patricia.williams@region10.org</a> |
| MS/HS Math, Science,<br>Core Subjects 4-8, Fine Arts, Physical<br>Education, Tech Applications   | Amenia Munn       | 972.348.172<br>0 | <a href="mailto:amenia.munn@region10.org">amenia.munn@region10.org</a>             |
| Special Education EC-12  | Barb Keefer       | 972.348.147<br>8 | <a href="mailto:barb.keefer@region10.org">barb.keefer@region10.org</a>             |
| Substitute Teacher Training<br>6 hour / Face-to-Face Course and Online<br>Modules / 3 hours each | Patricia Williams | 972.348.137<br>2 | <a href="mailto:patricia.williams@region10.org">patricia.williams@region10.org</a> |
| <b>School Bus Driver Certification</b>   |                   |                  |  |
| Certification 20 hour /<br>Face-to-Face Course   | Pat Garcia        | 972.348.132<br>6 | <a href="mailto:pat.garcia@region10.org">pat.garcia@region10.org</a>               |

## **Region 10 ESC Print Center**

The Region 10 Print Center has been creating documents exclusively for the local school community for over 50 years. Our dedicated staff has the depth and experience to produce high-quality material with a personal touch. The pricing is very competitive, and we have a full array of services. Our goal is to meet each customer's unique needs.

### **Contact Us**

Phone: 972.348.1138

Website: [bit.ly/R10PrintCenter](http://bit.ly/R10PrintCenter)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

### **Print Center Services:**

Contact the Print Center at [print@region10.org](mailto:print@region10.org) to see how they can be of assistance.

Need Design Services? See how Communications Services can help (PAGE#).

- **Digital Reproduction:**
  - Black & White or Color using any type of specialty paper
  - Brochures and Pamphlets
  - Business Cards
  - Carbonless Forms
  - Letterhead and Envelopes
  - Notepads/Calendars
  - Postcards and Greeting Cards
  - Programs for Booster Clubs/Athletic groups
  - Student Assessments
  - Student Workbooks
  - Tabs
- **Finishing:**
  - Coil Binding
  - Cutting
  - Folding
  - Laminating
  - Notebooks
  - Padding
  - Poster Mounting
  - Saddle-Stitching
  - (with or without square binding)
  - Stapling
  - Tape Binding
- **Wide Format Printing:**
  - Contour-Cut Stickers
  - Light Boxes
  - Posters and Banners up to 64 inches wide
  - Roll-Up Displays, Window Clings, Floor Signs, and Wallpaper

- Trade Show Graphics
- Vehicle Signs

**Variable Data Processing / Mail Fulfillment:**

The Region 10 Print Center can personalize and mail your documents such as newsletters, event invitations, postcards, parent/student letters, and many more.

## **Special Populations Services**

Through our special education programs, we serve and support those infants, toddlers, children and youth with disabilities, ages birth through 21, by districts, charters, teachers, administrators, parents of students with disabilities, and adult students with disabilities. Additionally, we support districts and charters in developing and offering appropriate 504 services for students, in providing assistance to homeless and foster care students within our region, and in the implementation of the McKinney-Vento Homeless Assistance Act across Texas in collaboration with the Texas Education Agency and the Texas Homeless Education Office. Services offered through the Special Populations services are funded by IDEA-B unless otherwise noted.

## **Contact Us**

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

## **Student Opportunities:**

- Babies' Day Out
- Braille Challenge
- Job Fairs / Mock Interviews
- Kid-Netic Games
- Special Olympics
- Sports Extravaganza
- Technology Olympics

## **Certification/Licensing (Fee Based):**

- Diagnosticians
- Statewide Speech Program (English & Bilingual)

## **Coaching/Mentoring:**

- Administrators:
- Teachers:

## **Fee Based Specialized Services:**

- **Direct Services** (OT, PT, O&M, AI, VI)
- **PBIS**
- **Products & Deliverables**
- **Program Reviews:**
  - **Special Education Staffing Analysis** - The purpose of the Staffing Analysis is to assist LEAs in gathering data to make data informed staffing decisions.
  - **Special Education/ 504 Folder Reviews** - The purpose of the Folder Reviews is to assist LEAs in monitoring the special education program and documentation of student services.

- **Special Education/504 Program Reviews** - The purpose of the Special Education/504 Program Reviews is to assist LEAs in gathering data to evaluate the effectiveness of the special education or 504 program. During the program review, Region 10 staff will gather data on staffing, program documentation, department procedures and/or other areas as identified by the LEA.
- **Specialized/Copyright Trainings**

*\*Region 10 is not regulatory. Region 10 will gather and provide data for LEAs during the program review process to assist the LEA with decision-making. Region 10 will help LEAs with the planning process based on the findings upon request.*

*\*Some trainings require a fee due to cost of the service or materials.*

**Professional Development:**

- 504
- Assistive Technology Equipment and Software
- Behavior Training
- Brain Based Learning
- Child Find
- Communication
- CPI
- Crisis Training
- Cultural Diversity
- Curriculum Training
- Disproportionality
- Ethics Training
- Graduation/Transition
- Homeless and Foster Care (McKinney Vento)
- IEP Development
- IEP Purpose of the Paper (ARD Training)
- Inclusive Supports / Instructional Strategies
- Legal Updates / Confidentiality
- Love and Logic
- Low Incidence Disabilities
- Occupational and Physical Therapy
- Online Training Modules/Webinars
- Paraprofessional Training
- Parent Training / Surrogate Parent Training

- Restorative Practices
- Special Education - Evaluation Related Trainings
- State Testing
- Trauma Informed Care
- Twice Exceptional Student
- VI / O&M
- Youth Mental Health First Aid

**Technical Assistance:**

- 504
- Accountability
- Assistive Technology TA
- Budget
- Bullying
- Child Find
- Classroom Structure/Organization/Observations
- FBA/BIPs
- Homeless and Foster Care (McKinney Vento)
- Inclusive Supports / Instructional Strategies
- Interagency Collaboration / CRCG
- Loan Library: AI, VI, AT, Assessment
- New Special Education Director Support / Mentor
- Parent Support

- Residential Placements
- SPP (7, 11, 12, 13, 14)

- Transition Specialist

### Special Populations Services Contacts:

| Title  | Name              | Phone        | Email  |
|--|-------------------|--------------|--|
| Director   | Dr. April Estrada | 972.348.1536 | <a href="mailto:april.estrada@region10.org">april.estrada@region10.org</a>     |
| Assistant Director   | Shelee Duke       | 972.348.1580 | <a href="mailto:shelee.duke@region10.org">shelee.duke@region10.org</a>         |
| Assistant Director   | Stacey Glosson    | 972.348.1586 | <a href="mailto:stacey.glosson@region10.org">stacey.glosson@region10.org</a>   |
| Program Coordinator  | Pamela Baker      | 972.348.1684 | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>       |
| Program Coordinator  | Gracie Whitley    | 972.348.1096 | <a href="mailto:gracie.whitley@region10.org">gracie.whitley@region10.org</a>   |
| Program Coordinator  | Kelly Bevis       | 972.348.1634 | <a href="mailto:kelly.bevis@region10.org">kelly.bevis@region10.org</a>         |
| Program Coordinator  | Deon Quinn        | 972.348.1786 | <a href="mailto:deon.quinn@region10.org">deon.quinn@region10.org</a>           |
| Adapted Physical Education                                 | Shelee Duke       | 972.348.1580 | <a href="mailto:shelee.duke@region10.org">shelee.duke@region10.org</a>         |
| Assistive Technology                                       | Donna Clemens     | 972.348.1606 | <a href="mailto:donna.clemens@region10.org">donna.clemens@region10.org</a>     |
| Assistive Technology                                       | Jyutika Mehta     | 972.348.1548 | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>     |
| Autism   | Layne Pethick     | 972.348.1588 | <a href="mailto:layne.pethick@region10.org">layne.pethick@region10.org</a>     |
| Charter School Support                                     | Karen Slaughter   | 972.348.1690 | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a> |
| Child Find / Evaluation                                    | Robin Pokladnik   | 972.348.1784 | <a href="mailto:robin.pokladnik@region10.org">robin.pokladnik@region10.org</a> |
| Community Resource Coordination Group                      | Richard Heflin    | 972.348.1674 | <a href="mailto:richard.heflin@region10.org">richard.heflin@region10.org</a>   |
| Culturally Responsive Education,<br>Disproportionality     | Deon Quinn        | 972.348.1786 | <a href="mailto:deon.quinn@region10.org">deon.quinn@region10.org</a>           |
| Deaf / Blind   | Kelly Bevis       | 972.348.1634 | <a href="mailto:kelly.bevis@region10.org">kelly.bevis@region10.org</a>         |
| Deaf Hard of Hearing                                       | Jyutika Mehta     | 972.348.1548 | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>     |
| Early Childhood Special Education                          | Cindy Lee         | 972.348.1608 | <a href="mailto:cindy.lee@region10.org">cindy.lee@region10.org</a>             |
| Early Childhood Special Education                          | Andrea Mitchell   | 972.348.1368 | <a href="mailto:andrea.mitchell@region10.org">andrea.mitchell@region10.org</a> |
| Facilitated Individualized Education Program               | Pamela Baker      | 972.348.1684 | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>       |
| Facilitated Individualized Education Program               | Karen Slaughter   | 972.348.1690 | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a> |
| Foster Care  | Deon Quinn        | 972.348.1786 | <a href="mailto:deon.quinn@region10.org">deon.quinn@region10.org</a>           |
| Inclusive Supports   | Kevin Alaniz      | 972.348.1592 | <a href="mailto:kevin.alaniz@region10.org">kevin.alaniz@region10.org</a>       |
| Inclusive Supports   | Amie Davenport    | 972.348.1538 | <a href="mailto:amie.davenport@region10.org">amie.davenport@region10.org</a>   |
| Inclusive Supports   | Lorna Salgado     | 972.348.1302 | <a href="mailto:lorna.salgado@region10.org">lorna.salgado@region10.org</a>     |
| Legal Framework  | Karen Slaughter   | 972.348.1690 | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a> |
| Licensed Specialist in School Psychology                   | Keya Saleh        | 972.348.1598 | <a href="mailto:keya.saleh@region10.org">keya.saleh@region10.org</a>           |
| Low Incidence Disabilities                                 | Cathryn King      | 972.348.1590 | <a href="mailto:cathryn.king@region10.org">cathryn.king@region10.org</a>       |
| McKinney-Vento Homeless Education                          | Deon Quinn        | 972.348.1786 | <a href="mailto:deon.quinn@region10.org">deon.quinn@region10.org</a>           |
| Mental Health  | Richard Heflin    | 972.348.1674 | <a href="mailto:richard.heflin@region10.org">richard.heflin@region10.org</a>   |
| Non-Educational Community-Based Funds                      | Karen Slaughter   | 972.348.1690 | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a> |
| Occupational Therapy                                       | Shelee Duke       | 972.348.1580 | <a href="mailto:shelee.duke@region10.org">shelee.duke@region10.org</a>         |
| Orientation and Mobility                                   | Scott Turner      | 972.348.1658 | <a href="mailto:scott.turner@region10.org">scott.turner@region10.org</a>       |
| Paraprofessional Support for Students with<br>Disabilities | Kevin Alaniz      | 972.348.1592 | <a href="mailto:kevin.alaniz@region10.org">kevin.alaniz@region10.org</a>       |
| Paraprofessional Support for Students with<br>Disabilities | Amie Davenport    | 972.348.1538 | <a href="mailto:amie.davenport@region10.org">amie.davenport@region10.org</a>   |
| Paraprofessional Support for Students with<br>Disabilities | Lorna Salgado     | 972.348.1302 | <a href="mailto:lorna.salgado@region10.org">lorna.salgado@region10.org</a>     |
| Parent Coordination  | Pamela Baker      | 972.348.1438 | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>       |

| Title   | Name              | Phone          | Email  |
|---|-------------------|----------------|--|
| PEIMS for Special Education                           | Karen Slaughter   | 972.348.1690   | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a>     |
| Physical Therapy                                      | Lois Goodin       | 972.348.1646   | <a href="mailto:lois.goodin@region10.org">lois.goodin@region10.org</a>             |
| Positive Behavior Interventions and Supports / TBSI   | Michelle Gleinser | 972.348.1498   | <a href="mailto:michelle.gleinser@region10.org">michelle.gleinser@region10.org</a> |
| Positive Behavior Interventions and Supports / TBSI   | Robbie Rowan      | 972.348.1550   | <a href="mailto:robbie.rowan@region10.org">robbie.rowan@region10.org</a>           |
| Positive Behavior Interventions and Supports / TBSI   | Caryn Sawlis      | 972.348.1582   | <a href="mailto:caryn.sawlis@region10.org">caryn.sawlis@region10.org</a>           |
| Positive Behavior Interventions and Supports / TBSI   | Katrina Mathis    | 972.348.1594   | <a href="mailto:katrina.mathis@region10.org">katrina.mathis@region10.org</a>       |
| Program Coordinator Vision / Orientation and Mobility | Kelly Bevis       | 972.348.1634   | <a href="mailto:kelly.bevis@region10.org">kelly.bevis@region10.org</a>             |
| Special Education State Assessment Program            | Lorna Salgado     | 972.348.1302   | <a href="mailto:lorna.salgado@region10.org">lorna.salgado@region10.org</a>         |
| Residential Facility Applications                     | Karen Slaughter   | 972.348.1690   | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a>     |
| Section 504   | Pamela Baker      | 972.348.1438   | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>           |
| Special Education Leadership Support                  | Beth Garcia       | 972.348.1526   | <a href="mailto:beth.garcia@region10.org">beth.garcia@region10.org</a>             |
| Special Education Leadership Support                  | Karen Slaughter   | 972.348.1690   | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a>     |
| Special Education Data                                | Beth Garcia       | 972.348.1526   | <a href="mailto:beth.garcia@region10.org">beth.garcia@region10.org</a>             |
| Special Education Funding                             | Karen Slaughter   | 972.348.1690   | <a href="mailto:karen.slaughter@region10.org">karen.slaughter@region10.org</a>     |
| Special Education Project Manager                     | Evan Heckmann     | 972.348.1770   | <a href="mailto:evan.heckmann@region10.org">evan.heckmann@region10.org</a>         |
| Special Education Project Manager                     | Anna Griffiths    | 972.348.1360   | <a href="mailto:anna.griffiths@region10.org">anna.griffiths@region10.org</a>       |
| Special Education Information Center / SPEDTex        | www.spedtex.org   | 1.855.773.3839 | <a href="mailto:nquire@spedtex.org">nquire@spedtex.org</a>                         |
| Speech and Language Pathology                         | Jyutika Mehta     | 972.348.1548   | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>         |
| Speech and Language Pathology                         | Pam Sepulvado     | 972.348.1572   | <a href="mailto:pam.sepulvado@region10.org">pam.sepulvado@region10.org</a>         |
| Speech and Language Pathology Master's Degree Program | Pam Sepulvado     | 972.348.1572   | <a href="mailto:pam.sepulvado@region10.org">pam.sepulvado@region10.org</a>         |
| Technical Support Specialist                          | Ashton Arnold     | 972.348.1702   | <a href="mailto:ashton.arnold@region10.org">ashton.arnold@region10.org</a>         |
| Transition/Vocational Adjustment Coordination         | Sandy Cox         | 972.348.1754   | <a href="mailto:sandy.cox@region10.org">sandy.cox@region10.org</a>                 |
| Vision  | Scott Turner      | 972.348.1658   | <a href="mailto:scott.turner@region10.org">scott.turner@region10.org</a>           |

## Special Populations Services Distribution Groups:

| Groups/Topics                   | R10 Contact  | Communication Type   | Social Media   |
|---------------------------------|--|--|--|
| Adapted PE                      | <a href="mailto:amy.talbert@region10.org">amy.talbert@region10.org</a>       |  |  |
| Assistive Technology            | <a href="mailto:cathryn.king@region10.org">cathryn.king@region10.org</a>     | SMORE<br><a href="mailto:reg10aac@list.region10.org">reg10aac@list.region10.org</a>                    |  |
| Assistive Technology            | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>   | SMORE<br><a href="mailto:reg10aac@list.region10.org">reg10aac@list.region10.org</a>                    |  |
| Deaf/Hard of Hearing            | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>   | <a href="mailto:reg10dhh@list.region10.org">reg10dhh@list.region10.org</a>                             |  |
| Direct Services                 | <a href="mailto:shelee.duke@region10.org">shelee.duke@region10.org</a>       |  | Twitter:<br>@R10DirectServ                                   |
| Inclusive Services (PGC)        | <a href="mailto:lorna.salgado@region10.org">lorna.salgado@region10.org</a>   | <a href="mailto:reg10inclusiveservices@list.region10.org">reg10inclusiveservices@list.region10.org</a> | Facebook:<br>kid-netic games<br>Instagram:<br>kidnetic_games |
| Kid-Netics                      | <a href="mailto:tamela.mcmahon@region10.org">tamela.mcmahon@region10.org</a> |  |  |
| LEA Parent Contacts and Parents | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>     | SMORE  | Twitter:<br>@R10sped   |
| LEA Section 504 Contacts        | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>     | SMORE  | Twitter:<br>@R10sped   |
| Low Incidence Disabilities      | <a href="mailto:cathryn.king@region10.org">cathryn.king@region10.org</a>     | SMORE<br><a href="mailto:reg10lid@list.region10.org">reg10lid@list.region10.org</a>                    |  |
| LSSPs                           | <a href="mailto:keya.saleh@region10.org">keya.saleh@region10.org</a>         | SMORE  |  |
| OT/PT                           | <a href="mailto:lois.goodin@region10.org">lois.goodin@region10.org</a>       | SMORE  | Facebook:<br>Region 10 OT PT<br>(closed group)               |
| Special Education Leadership    | <a href="mailto:april.estrada@region10.org">april.estrada@region10.org</a>   | SMORE  |  |
| Speech Language Pathology       | <a href="mailto:pamela.baker@region10.org">pamela.baker@region10.org</a>     | SMORE<br><a href="mailto:reg10slp-superv@list.region10.org">reg10slp-superv@list.region10.org</a>      |  |
| Speech Language Pathology       | <a href="mailto:jyutika.mehta@region10.org">jyutika.mehta@region10.org</a>   | SMORE<br><a href="mailto:reg10slp-superv@list.region10.org">reg10slp-superv@list.region10.org</a>      |  |
| Transition                      | <a href="mailto:sandye.cox@region10.org">sandye.cox@region10.org</a>         | <a href="mailto:reg10transition@list.region10.org">reg10transition@list.region10.org</a>               |  |
| Vision COMS/VI Professionals    | <a href="mailto:kelly.bevis@region10.org">kelly.bevis@region10.org</a>       | SMORE and Email lists  |  |
| Vision COMS/VI Professionals    | <a href="mailto:scott.turner@region10.org">scott.turner@region10.org</a>     | SMORE and Email lists  |  |



## **Teaching & Learning Services**

Through our partnerships with districts and campuses, we deliver services that, in turn, help you provide rich, rigorous learning experiences. We are committed to providing quality professional development and consultation steeped in the best research-based pedagogy.

Region 10's Teaching and Learning Services team looks forward to collaborating with you in order to support your district with innovative solutions and sound pedagogical practices that will positively impact your school district's outcomes.

## **Contact Us**

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

## **Teaching & Learning Contacts:**

Dr. Dana West

Director Teaching & Learning Services

972.348.1426

[dana.west@region10.org](mailto:dana.west@region10.org)

Chris Grey

Assistant Director Teaching & Learning Services

972.348.1522

[chris.grey@region10.org](mailto:chris.grey@region10.org)

Kelley Estes-Jones

Assistant Director Teaching & Learning Services

972.348.1780

[kelley.estes-jones@region10.org](mailto:kelley.estes-jones@region10.org)

Kristin Hebert

Assistant Director Teaching & Learning Services

972.348.1470

[kristin.hebert@region10.org](mailto:kristin.hebert@region10.org)

Michael Milburn

Assistant Director Teaching & Learning Services

972.348.1632

[michael.milburn@region10.org](mailto:michael.milburn@region10.org)

## Teaching & Learning Professional Learning Models

T&L program offerings allow educators to meaningfully engage in learning experiences in the following ways:

- **Face-to-face** learning is any form of instructional interaction that occurs “in person” and in real time between R10 consultants and educators.
- **Online learning** is instruction that is digital, on a computer device and is often self-paced. If interaction with an instructor is required, it is also conducted on-line and is usually not in real-time. Artifact submission or assessments to ensure learning may be required for completion, depending on the course.
- **Blended learning** is the integration of any technology in the learning environment or any time a participant learns at least in part in a brick-and-mortar location away from home and at least in part through online delivery with some element of participant control over time, place, path, and/or pace.
- **Cluster-site learning** is face-to-face learning hosted by an LEA but open to participants from other LEAs.
- **The Training-of-Trainer Model** is a high-level professional learning process for qualified educators (selected by their respective LEAs) who will be leading the facilitation of new learning and capacity-building assistance to educators within their LEAs.

## Instructional Practices:

The Instructional Practices Package provides expertise and support in research based, TEA-supported best practices in the delivery of curriculum through professional development for teachers and personnel who directly support instruction in the classroom. In addition to face-to-face, online, or training of trainers sessions, this package includes networks, updates, listservs, and collaborative sessions for curriculum directors and directors or specialists in each specific niche below. The Instructional Practices Package gives your district access to the following:

- **Accountability and Assessment** - Support for using assessment data as a tool to improve educational experiences, and testing coordinator support
- **Advanced Academics** - Advanced learners, including AP, preAP, IB, and ACT/SAT/TSIA support; HB5 College Prep English and Math support
- **Core Content** - Elementary and secondary Math, Science, Social Studies, and English Language Arts/Reading
- **CTE** - Career and Technical Education (CTE) programs prepare all students for successful transition to post-secondary education and careers
- **Digital Learning** - Experiences for teachers that can be replicated in classrooms to increase motivation and engagement using technology
- **Dyslexia** - Assistance in instruction to best meet the needs and requirements for dyslexic students
- **Learning on Location** - Content sessions at learning environments (ex: Dallas Arboretum, Perot Museum, etc.) to enhance understanding

- **Mentors** - Support for mentors of new teachers and guidance for building a mentor program
- **MTSS** - Multi Tiered Systems of Support promotes organizing school systems for prevention, enrichment, and intervention through a whole child approach
- **New Teachers** - Classroom management support, diversity, and instructional practices based on *Teach Like a Champion*
- State Compliance Trainings (On-line) - Trainings required by TEA for educators in Texas
- **STEM** - Plan real-world applications providing students experiences that involve the disciplines of Science, Technology, Engineering, and Math

Dr. Holly Bishop

Program Coordinator Instruction and Innovative Practices

972.348.1482

[holly.bishop@region10.org](mailto:holly.bishop@region10.org)

### **Curriculum Support Services (CSS) Package:**

The Curriculum Support Services Cooperative provides district and campus personnel access to ongoing, targeted support for all curriculum and instructional needs. Professional development is highly customized based on district needs.

- **Curriculum Support includes, but is not limited to:**
  - Curriculum Training for Administrators
  - Curriculum Management Plan Development
  - Curriculum Review
  - Professional Development Planning
  - Research-Based Facilitated Lesson Planning
  - Professional Learning Community Support and Facilitation
  - Customized Instructional Strategies that Align with Specific LEA Resources
  - Assessment Analysis and Design
  - Effective Teaching Practices
  - Classroom Management Training
  - Grade Level, Campus, and Teacher Support

### **TEKS Resource System included in the CSS Package:**

TEKS Resource System is an online curriculum management system developed collaboratively by Texas educators that seeks ongoing feedback from teachers and continually updates resources to ensure a guaranteed and viable curriculum for ALL students.

The TEKS Resource System analyzes the Texas Standards and provides a coherent sequence of content for teachers. In addition, TEKS Resource System provides a multitude of research-based materials that enhance a teacher's ability to plan for quality instruction.

All TEKS R/S districts are provided unlimited support for all of their curriculum and instructional needs.

- **Guaranteed and Viable Curriculum**
  - English Language Arts and Reading (K-12)
  - Mathematics (K-12)
  - Science (K-12)
  - Social Studies (K-12)
  - Spanish Language Arts and Reading (K-6)
  - **Spanish-translated versions (K-5):**
    - Ciencias (Science)
    - Estudios Sociales (Social Studies)
    - Matematicas (Mathematics)
  
- **TEKS R/S Components**
  - Instructional Focus Document
  - Performance Assessments
  - Resources
  - STAAR Analysis
  - TEKS Clarification Document
  - Unit Assessment items
  - Vertical Alignment Document
  - Year at a Glance
  
- **TEKS R/S Support**
  - Core Content Training and Support
  - Data Analysis
  - Facilitated Planning
  - Free logins to Implementing TEKS R/S Website
  - Implementation Specialist
  - Region 10 Pacing Tools
  - Rollout Support
  - Technical Assistance
  - TRS Newsletter
  - Unit Assessment Support

**Early Childhood Package:**

The Early Childhood Package provides support to administrators and teachers in meeting the high-quality prekindergarten requirements set forth in House Bill 3. Additionally, the Early Childhood Team supports the Commissioner of Education’s priorities of Kindergarten Readiness including building a strong foundation in reading and math.

Region 10 helps our constituents construct the professional capacity required to ensure our youngest learners receive a high-quality education built on instructional strategies grounded in the Prekindergarten Guidelines with purposeful alignment to the Texas Essential Knowledge

and Skills (TEKS). This package provides access to face-to-face, training-of-trainers, and cluster opportunities.

- Analysis and Support for:
  - Progress Monitoring
  - High-Quality Prekindergarten Components
  - Kindergarten Readiness
- Appropriate use of Technology in Early Childhood
- Curriculum, Accountability and Assessment Updates
- Differentiated instruction for PK 3 and PK 4 and those with Specialized Learning Needs
- Early Childhood Data System (ECDS) Reporting Support and Technical Assistance
- Early Childhood New Teacher Academy
- Family Engagement (Support, Professional Development, Tools and Resources)
- High-Quality, Research-Based Professional Development (including additional hours required to meet the teacher qualification criteria)
- Instructional Assistant Strand
- Instruction on implementing the Prekindergarten Guidelines with fidelity
- Monthly Leadership and Networking Meetings for Early Childhood Leaders
- STEM in Early Childhood
- Strategic planning for the move to full day prekindergarten
- Support for Dual-Language Learners
- T-TESS Connections for Pre-K for Administrators and Teachers

Kelley Estes-Jones

Assistant Director Teaching & Learning Services

972.348.1780

[kelley.estes-jones@region10.org](mailto:kelley.estes-jones@region10.org)

Angela Neal

Program Coordinator Teaching & Learning Services

972.348.1776

[angela.neal@region10.org](mailto:angela.neal@region10.org)

### **Counselor Initiative & Student Support (CISS) Package:**

Counselor membership provides districts and campus personnel access to the most up-to-date information, targeted professional development, and individualized support and technical assistance to meet the unique needs related to the guidance and counseling program.

These services support and align with the TEA and The Texas Model for Comprehensive School Counseling Program.

- College, Career and Military Readiness Support
- Counselor Ethical Standards professional development

- Counselors' Network - includes directors/coordinators meetings, lunch and learns, and entrance to MTSS, CCMR and Counseling conference; Legislation Implementation Support
- Crisis Responsiveness and Support Services
- Direct services and consultations to support the school counseling program
- New and relevant Professional development opportunities
- School Climate Support and Planning including Social-Emotional Program support
- School Nurse Spinal, Vision and Hearing trainings
- Technical Assistance with Course Credits, Transcripts, and Graduation Plans

### **English Learner Support Services Package:**

The English Learner Services Package membership provides district and campus personnel access to professional learning in second-language acquisition, program implementation support for Transitional Bilingual, Dual Language, and ESL models, customized technical support for state and federal regulations, and access to a wide network of English Learner professionals and experts in the field. The following services are offered through the English Learner Services Package:

- **Administrator Support:** Regional Professional Learning Network for English Learners Administrators through Quarterly Director's meetings and forums.
- **Cultural Awareness:** Professional learning to recognize, affirm, and respond to cultural diversity needs for students and other members of our community.
- **English as a Second Language Support:** Support with second language acquisition tools to meet English Learners academic and social-emotional needs. From newcomers to long term ELs, we offer a variety of professional learning sessions that provide easy to implement sheltered instruction strategies to promote student achievement.
- **State Compliance:** We provide our LEAs with all state compliance training along with customized technical support. This includes LPAC framework, TELPAS, BEA funding, and Program Manual, as well as Program Evaluation and Implementation support.
- **Title III:** Support and resources to meet the federal ESSA requirements and implement programs that will enhance English Learners language acquisition while also engaging parents, family and community.
- **Transitional Bilingual and Dual Language Program Support:** Professional learning and instructional support with a focus on developing students that are bilingual, biliterate and bicultural.

Emma Selig

Program Coordinator English Learner Support Services.

972.348.1340

[emma.selig@region10.org](mailto:emma.selig@region10.org)

### **Fine Arts & World Languages Package:**

The goal of the Fine Arts & World Languages (formerly known as LOTE - Languages Other Than English) Package is to build professional capacity in teachers and administrators who impact

Fine Arts & World Languages education. Members of the Fine Arts & World Languages Package receive access to online, face-to-face, and training of trainer workshops, as well as a tiered system of support in order to meet this goal.

- Advance notification of available workshops
- Discounted Fine Arts and World Languages conferences
- Foundations workshops for World Languages and Fine Arts. This includes planning, instruction, assessment, and classroom management
- Fine Arts and World Languages newsletter
- Free or reduced admission to regional workshops
- Invitation to participate in Region 10 Fine Arts and World Languages Advisory Boards
- Learning on Location: Museums, classroom tours, and band clinics
- Priority for cluster workshop locations
- Technical assistance regarding program related issues

Meredith Clark

Consultant Fine Arts / World Languages

972.348.1502

[meredith.clark@region10.org](mailto:meredith.clark@region10.org)

#### **Gifted & Talented Package:**

The Gifted & Talented Package provides state-required foundational trainings as well as updates for all educators to meet the specific needs of gifted and talented (GT) students. The trainings are research-based and adhere to the Texas State Plan for the Education of Gifted/Talented Students.

- **For teachers and administrators:**
  - 6-hour Updates (face-to-face and on-line)
  - 30-hour Foundations (face-to-face and on-line)
  - Scheduled summer cluster sessions throughout Region 10
  - Secondary GT Summit
  - Supplemental GT Certification preparation sessions
- **Additionally, for GT leadership:**
  - Bi-annual GT Coordinator meetings with TEA updates
  - District handbook support
  - GT Identification support
  - GT State Plan and compliance support
  - GT Trainer of Trainers sessions
  - Parent meeting support

Jessica Gitzinger

Consultant Gifted & Talented

972.348.1232

[jessica.gitzinger@region10.org](mailto:jessica.gitzinger@region10.org)

**Library Services Package:**

The Library Services Package provides district and campus personnel access to specialized support for library staff, including certified librarians and library paraprofessionals.

- **Campus Library Consultations:**
  - Collection improvement and development
  - Diversity improvement for library collections
  - Evaluation of on-line library resources
  - Library policies and procedures development
  - Needs assessments
- **Library Programming:**
  - Academic content standards integration
  - Digital Citizenship
  - Information Literacy
  - Social-Emotional Learning
- **Technology Integration and Digital Resources for the Library:**
  - Augmented and Virtual Reality
  - Authentic integration of relevant tech tools, apps, and websites
  - Makerspace support
  - Support for TexQuest Digital Resources, the state-sponsored electronic resource

Terry Roper

Consultant Library & Teaching

972.348.1414

[terry.roper@region10.org](mailto:terry.roper@region10.org)



## Technology & Data Services

Technology and Data Services consists of a diverse group of skilled professionals dedicated to supporting the information and technology needs of school districts. Vast experience in a variety of education environments, combined with expertise across multiple disciplines, enables Region 10's TDS team to deliver responsive, quality solutions and service.

### Contact Us

Phone: 972.348.1700

Website: [www.region10.org](http://www.region10.org)

Address: 400 E. Spring Valley Rd., Richardson, TX 75081

### Available Packages & Services:

Technology and Data Services offers many services included in our new co-op package at reduced rates for our special co-op members. Please note the following: all services are scheduled based on availability. On-site training at the LEA may incur additional travel costs. Classes with less than seven registrations may be rescheduled.

| TECHNOLOGY PACKAGE                                    |   | INCLUDED IN PACKAGE | REDUCED RATE (MEMBER PRICING) |
|---|---|---------------------|-------------------------------|
| <b>Cloud &amp; Colocation Services</b>                | DDoS Mitigation   | X                   |                               |
|   | Offsite Storage   | 1 TB Free           | X                             |
|   | Backup as a Service (BaaS)  |                     | X                             |
|   | Cloud Backup  |                     | X                             |
|   | Rackspace   |                     | X                             |
|   | Kevin Lee, Asst. Director Technical Services   972.348.1254   <a href="mailto:kevin.lee@region10.org">kevin.lee@region10.org</a>                            |                     |                               |
| <b>Information Security Services</b>                  | Network Vulnerability Scanning  |                     | X                             |
|   | Kevin Lee, Asst. Director Technical Services   972.348.1254   <a href="mailto:kevin.lee@region10.org">kevin.lee@region10.org</a>                            |                     |                               |
|   | InfoSec IQ (HB 3834 Certified)  |                     | X                             |
|   | David Mendez, Technology Project Mgr. / Information Security Lead   972.348.1172   <a href="mailto:david.mendez@region10.org">david.mendez@region10.org</a> |                     |                               |
| <b>Infrastructure Services</b>                        | Bandwidth Monitoring (Fiber 10 Districts Only)  | X                   |                               |
|   | Local Network Monitoring  | X                   |                               |
|   | Network Assessment  |                     | X                             |
|   | Network Diagramming   |                     | X                             |
|   | Kevin Lee, Asst. Director Technical Services   972.348.1254   <a href="mailto:kevin.lee@region10.org">kevin.lee@region10.org</a>                            |                     |                               |
| <b>Software Development &amp; Consulting Services</b> | Custom Software Development   |                     | Custom Pricing                |
|   | Ed-Fi®, Reporting & Data Warehouse Consulting   |                     | Custom Pricing                |
|   | Adam Warner, Asst. Director Software Development & Consulting   972.348.1266   <a href="mailto:adam.warner@region10.org">adam.warner@region10.org</a>       |                     |                               |
| <b>Technical Assistance</b>                           | Texas Education Agency (TEA) Security Self-Assessment Assistance (SB 820)   | X                   |                               |
|   | David Mendez, Technology Project Mgr. / Information Security Lead   972.348.1172   <a href="mailto:david.mendez@region10.org">david.mendez@region10.org</a> |                     |                               |
|   | Disaster Recovery Framework Planning  | X                   |                               |

| TECHNOLOGY PACKAGE  | INCLUDED IN PACKAGE   | REDUCED RATE (MEMBER PRICING) |
|---|---|-------------------------------|
|   | Onsite Technical Support (Tier 2)   | X                             |
|   | Onsite or Remote Server Assistance (Tier 3)   | X                             |
|   | Kevin Lee, Asst. Director Technical Services   972.348.1254   <a href="mailto:kevin.lee@region10.org">kevin.lee@region10.org</a>                            |                               |
| <b>Technical Training</b>   | District Staff Security Awareness Training  | X                             |
|   | David Mendez, Technology Project Mgr. / Information Security Lead   972.348.1172   <a href="mailto:david.mendez@region10.org">david.mendez@region10.org</a> |                               |
| <b>Videoconference Network Services</b><br>Access to the following: | Student Learning Activities   | X                             |
|   | Student Enrichment Activities   | X                             |
|   | Professional Development  | X                             |
|   | Technical Services  | X                             |
|   | Steven Martin, Global Helpdesk Manager   972.348.1610   <a href="mailto:steven.martin@region10.org">steven.martin@region10.org</a>                          |                               |
| <b>Web Accessibility Services</b>                                   | Web Accessibility Training  | X                             |
|   | Web Accessibility Consultation  | X                             |
|   | Denise Barker, Web Administrator   972.348.1516   <a href="mailto:denise.barker@region10.org">denise.barker@region10.org</a>                                |                               |
|   | Shayne Warner, Web Accessibility Specialist   972.348.1204   <a href="mailto:shayne.warner@region10.org">shayne.warner@region10.org</a>                     |                               |

Felicia Malone  
Information Services Support Coordinator: Skyward  
972.348.1238  
[felicia.malone@region10.org](mailto:felicia.malone@region10.org)

**Skyward Support: Region 10 Package:**

- Account Management
- Budgeting
- Current Year Scheduling
- Demographics
- Discipline
- Future Scheduling
- Grading
- Payroll
- Standards Gradebook
  - *Much more... See Page ### for details*

Jennifer Sanderson  
Information Services Support Coordinator: TxEIS  
972.348.1200  
[jennifer.sanderson@region10.org](mailto:jennifer.sanderson@region10.org)

**Txeis Support: Region 10 Package:**

- Applications
- Discipline
- Finance

- Grade Reporting
- Health
- Human Resources
- Special Education
- State Reporting
- Test Scores
  - *Much more... See Page ### for details*

Sharron Zirkelbach  
 PEIMS Coordinator  
 972.348.1258  
[sharron.zirkelbach@region10.org](mailto:sharron.zirkelbach@region10.org)

**TSDS PEIMS Package:**

- Enrollment Tracking
- PEIMS Coordinator Training
- Texas Record Exchange
- (TREx)
- Texas Student Data System (TDSD)
- TSDS Core Collections
- TSDS Unique ID System
  - *Much more... See Page ### for details*

David Mendez  
 Technology Project Manager / Information Security Lead  
 972.348.1172  
[david.mendez@region10.org](mailto:david.mendez@region10.org)

**Fiber 10 Network Consortium:**

- Bandwidth is no longer an issue
- Buildout to rural areas
- Resilient & unmetered 10GB connections
- Use consortium buying power
- YOUR own dedicated fiber network
  - *Much more... See Page ### for details*

**Cloud & Colocation Services:**

- **DDoS Mitigation – Included**
  - This network-based cloud solution offers advanced detection and mitigation technology that minimizes the impact of DDoS attacks by re-routing all traffic to one or more scrubbing centers. As a result, only clean traffic is delivered. This service provides scalable and flexible protection, including authorized,

automatic, self-mitigation support options and an unlimited amount of scrubs to districts. This service is provided free of charge to districts that subscribe to the R10 Technology Package.

- **Offsite Storage – 1 TB Included for Free**
  - It provides a means for districts to store critical data offsite utilizing a monthly subscription agreement. Storage is available in 1TB increments. Connectivity will be set up to the district to ensure secure transport of files to the ESC Region 10 data center. Storage needs can be expanded as needed, and districts will be charged a monthly rate.
- **Backup as a Service (BaaS) – Reduced Rate (Member Pricing)**
  - ESC Region 10 offers a turnkey backup solution for your district. Backup as a Service provides cost-effective managed service for backup and recovery of all types of data. Your backup data is hosted in Region 10 data centers. Region 10 provides backup agents for the district and works with you to handle the configuration, protection, and management of your data. You have complete control of your backup and restore jobs.
  - Region 10 provides protection for all of your structured and unstructured data while enabling self-service restoration capability to your team. We provide support for:
    - Virtualized environments, Databases that include Oracle, SQL, SAP, SAP HANA data protection, Email systems, including Exchange, and Physical machines
    - All backup data is compressed and deduplicated. Pricing is based on the average monthly consumption of raw storage space used for backups.
- **Cloud Backup – Reduced Rate (Member Pricing)**
  - Backing up of district Google Drive and Office 365 environment.
- **Rackspace – Reduced Rate (Member Pricing)**
  - Space in a standard 19” rack within the ESC Region 10 data center can be purchased as available. Rackspace service includes an attachment to the UPS with backup power from a dedicated generator. Location is secured with video monitoring as well as guided access to the room with a log of all visitors and timestamps. Badge access is on both access doors. Rackspace is available in increments as small as 1 standard Rack Unit (1RU). Needs can be expanded as needed, and districts will be charged a monthly rate for the allocated space.

Kevin Lee  
Assistant Director Technical Services  
972.348.1254  
[kevin.lee@region10.org](mailto:kevin.lee@region10.org)

### **Fiber 10 Network Consortium:**

Our vision of the Fiber 10 Network Consortium is to create a regional broadband fiber infrastructure for all Region 10 school districts with competitively priced internet access. Over 70 Region 10 school districts and charter schools are members of the consortium.

- **Objectives of the Regional Network Consortium:**
  - Be a part of an inclusive network with all districts on a level playing field
  - Create a reliable and resilient carrier-class fiber infrastructure for all districts in Region 10
  - Future proof your network with cost-effective Internet access – Bandwidth is no longer an issue
  - Provide high-speed buildout to rural areas through consortium pricing
  - Use consortium buying power to layer optional services such as DDOS, firewall, web filtering, and VoIP
- **Benefits for Region 10 Districts:**
  - High-Speed Connections to other ESC and statewide networks (LEARN)
  - Offsite Backup and Disaster Recovery, Virtual Desktops, Colocation and DDOS Protection
  - Resilient and Unmetered 10GB Connections to each district
  - Shared Services Provided by Region 10, other ESCs, and even other districts
  - YOUR Own Dedicated Fiber Network – not shared

David Mendez

Technology Project Manager / Information Security Lead

972.348.1172

[david.mendez@region10.org](mailto:david.mendez@region10.org)

### **Information Security Services:**

- **Network Vulnerability Scanning – Reduced Rate (Member Pricing)**
  - A vulnerability scan may consist of a scan of servers, PCs or both. The vulnerability scan reports serve as a guide for remediation of vulnerabilities identified during the vulnerability scanning activities. These may be recommendations for system configurations or identification of missing patches or updates. Further evaluation to identify network and system vulnerabilities by assessing management, operations, and technical aspects of an information system may be obtained through the purchase of a comprehensive Network Assessment.
- **InfoSec IQ (HB 3834 Certified) – Reduced Rate (Member Pricing)**
  - Information security training platform that combines phishing simulation with security awareness training to educate employees, change behaviors and enhance cyber resilience to human-focused attacks. This product is approved by Texas DIR to meet the House Bill (HB) 3834 training requirement for local government employees who have access to a local government computer

system or database, and elected officials are required to complete annual cybersecurity awareness training.

### Infrastructure Services:

- **Bandwidth Monitoring (Fiber 10 Districts Only) – Included**
  - Access to the portal will provide visibility to the Fiber 10 network, bandwidth utilization, and uptime reports. Logins are provided for districts to view their content from any web-based location or device.
- **Local Network Monitoring – Included**
  - Monitoring of the local district network is available to assist and notify districts in a timely manner of network failures and outages within the district. Setup and configuration services are included with this service, with notifications delivered to specified district personnel and ESC Region 10 personnel (if requested).
- **Network Assessment – Reduced Rate (Member Pricing)**
  - The Network Assessment Service provides an objective review of your district's network, servers, and technology processes to determine their capacities, and just as important, their vulnerabilities. Region 10 will identify the specific needs of the organization and provide a thorough analysis, including recommendations and options to enhance and support ongoing initiatives.
    - **Hardware** – Hardware from the desktop to servers will be evaluated and standardization practices will be analyzed.
    - **Infrastructure** – We will determine and summarize the current state of the network infrastructure, servers, telecommunications and all other technologies used to support the environment now and going forward.
    - **Interviews** – District leadership, technology department personnel, and end-users will be interviewed to determine the priorities of each level and to understand the vision for the district's technology.
    - **Process** – We will assess all technical processes, including hardware refresh, security, and compliance, licensing, backup and disaster recovery.
- **Network Diagramming – Reduced Rate (Member Pricing)**
  - The purpose of the network diagram is to demonstrate how one computer or system is linked to others within the network. Region 10 will provide logical and physical diagrams in small or large format as well as in Visio and PDF format for portions or the entirety of the district network. A custom quote will be provided based on the number of locations within the WAN. The engagement will consist of both on-site and remote discovery by trained ESC staff.

### Software Development & Consulting Services:

- **Custom Software Development – Custom Pricing**
  - Need to get information out of your student or business software system?
  - Need to feed data to a third-party application?

- Need to turn a bunch of disorganized spreadsheets into a secure, reliable, multi-user information source?
  - Need to automate a business process to reduce clerical labor?
  - Region 10 specializes in data integration and transformation programming and can also rapidly develop custom web applications to meet just about any need. We encourage you to contact us about any software technologies or projects that you are considering; if we can't help you directly, we may be able to point you in the right direction. We can also help by providing project management and enterprise software architecture consulting.
- **Ed-Fi®, Reporting and Data Warehouse Consulting – Custom Pricing**
  - Our Region 10 experts have over fifty years of combined experience with some of the most complex and challenging school-data warehouse projects; Texas Student Data System, Cognos, and Oracle, to name a few. Our team is available to answer your questions and provide strategies and solutions for many of your technology projects or concerns. Our Reveal data analytics and reporting framework also allows us to easily enable user-friendly, web-based reporting and analysis, as well as custom dashboards for any data source. We are also on the cutting edge of education data interoperability and information solutions using the Ed-Fi® toolset.

Adam Warner  
 Assistant Director Software Development & Consulting  
 972.348.1266  
[adam.warner@region10.org](mailto:adam.warner@region10.org)

**Skyward Support with Region 10:**

Region 10 remains one of two service centers that support Skyward's student information system software. Region 10 will provide Tier 1 phone and email support for districts that choose support from the ESC, as well as training and project management for many of the districts converting to the program from other SIS software. Region 10 offers a variety of contract package options for additional on-site training, workshops, TSDS assistance, and phone/email support to districts in and outside of Region 10.

- **Skyward Student Support**
  - **Supported modules:**
    - 3rd Party Importing/Exporting or Skybuild
    - Attendance
    - Current Year Scheduling
    - Custom Forms
    - Demographics
    - Discipline
    - Family and Student Access
    - Fee Management
    - Food Service

- Future Scheduling
- Grading
- Grad Requirements and Endorsements
- Health
- New Student Online Registration
- Online Registration
- RTI
- Secondary Gradebook
- Security
- Standards Gradebook
- State Reporting
- Test Scores
- Textbook
- Year-End
- **Skyward Business Support**
  - **Supported modules:**
    - Account Management
    - Accounts Payable
    - Budgeting
    - Employee Access
    - Employee Management
    - Fast Track
    - Fixed Assets
    - Inventory
    - Payroll
    - Salary Negotiations
    - SBAA
    - State Reporting – Business
    - Sub Tracking
    - Time Off
    - True Time

Throughout the school year, Region 10 Skyward hosts five bi-monthly meetings that focus on software updates and best practices pertaining to different areas modules and district processes. Region 10 Skyward also hosts a variety of workshops on highly requested trainings.

#### **TxEIS Support with Region 10:**

TxEIS is a state-sponsored Student and Business Administrative Software specifically designed for Texas schools of any size, offering a complete range of powerful web-based Student and Business administrative applications. Serving over 870 school districts/charter schools in Texas, TxEIS is a fully integrated solution that streamlines operational needs and simplifies reporting requirements. In addition to TxEIS Student and Business applications, TxEIS is complemented by a PEIMS component that performs all state-mandated extracts, as well as extracts for TRS,



TREx, FitnessGram, OCR reporting and more. Also included, at no additional cost, are portals specific to the needs of teachers, parents, students, and staff.

- **Supported Student Modules:**

- The Student Modules are compliant with PEIMS Reporting, OCR, TREx, UID, SAAH, Data Standards, and more.
  - Applications
  - Discipline
  - Grade Reporting
  - Graduation Plans
  - Health
  - OCR
  - Parent Portal
  - Registration
  - Scheduling
  - Security Administration
  - Special Education
  - State Reporting
  - Student Portal
  - Teacher Portal
  - Test Scores

- **Supported Business Modules:**

- The Business modules are compliant with TSDS, FASRG, GASB, and more.
  - Accounts Receivable
  - Asset Management
  - Bank Reconciliation
  - Budget
  - Employee Access/Self-Service
  - Finance
  - Human Resources
  - Purchasing
  - Warehouse

TxEIS will soon become Ascender, a single new product suite. The new product suite will build on the TxEIS product foundation and incorporate new features and functionality. The updated logo and color will help create brand recognition for the single product suite.

TxEIS Student provides customer training on supported modules for a wide variety of district staff. In addition, Region 10 offers several user workshops throughout the year. For an additional fee, districts can purchase one-on-one, on-site training for any support module we offer.

### **TSDS PEIMS:**

Our experienced PEIMS team provides a variety of workshops throughout the year for hands-on assistance, as well as phone and email support. We also provide support to districts outside of Region 10 that purchase a Region 10 Skyward Support contract.

- **Texas Student Data System (TSDS)** is the software application for the Public Education Information Management System (PEIMS) collection of statewide data requested and received by the Texas Education Agency (TEA). LEAs load, validate and submit data to TEA via TSDS PEIMS, including student demographic and academic performance, personnel, financial and organization information. TSDS PEIMS contains only the data necessary for the legislature and TEA to perform their legally authorized functions in overseeing public education.
- **TSDS Unique ID system** enables education agencies to create randomly generated unique identifiers to support all the subsystems of TSDS and to provide cleaner longitudinal education data. Updates and training associated with them are provided during PEIMS Coordinator and PEIMS Basic training; email and phone support are also provided.
- **TSDS Core Collections** is used for state, federal and optional reporting. The Early Childhood Data System (ECDS) was the first to be added by TEA. Technical training and support are provided for ECDS, as they will be for all future data collections when added to TSDS Core Collections; email and phone support are also provided.
- **Enrollment Tracking** enables weekly submission to TEA of student enrollment and withdrawal dates.
- **Texas Record Exchange (TReX)** is a web-based software application designed to facilitate the exchange of electronic student records.
- **TSDS PEIMS Coop** provides phone and email support for member districts. Step-by-step documentation and support are also provided for TSDS submissions, including but not limited to PEIMS, Core Collections and Enrollment tracking.
- **PEIMS Coordinator Training** days may be scheduled in the district, at a discounted rate for PEIMS Coop members. It is recommended to schedule the day(s) in advance to ensure the availability of appropriate personnel to fulfill the request.
- **Auditing Services** to help improve processes and procedures, ensure state rules are followed and help establish internal monitoring procedures for your district. Audit days are offered at a discounted rate for all PEIMS Coop members. Audits include Attendance Audits, Leaver Audits, Calendar Minutes and Discipline. It is recommended to schedule the day(s) in advance to ensure the availability of appropriate personnel to fulfill the request.

### **Technical Assistance:**

- **Texas Education Agency (TEA) Security Self-Assessment Assistance (SB 820) – Included**
  - ESC Region 10 will provide two days per year for district staff to attend the self-assessment workshops to assist in completion, updating, and policy creation. Templates are developed and updated throughout the year and will be available

to help districts stay ahead of the game on requirements and to strengthen the security posture of the district.

- **Disaster Recovery Framework Planning – Included**
  - ESC Region 10 will provide disaster recovery planning workshop(s) to assist in completing, updating, testing and evaluating the district’s disaster recovery plan. Templates will be provided to members.
- **Onsite Technical Support (Tier 2) – Reduced Rate (Member Pricing)**
  - ESC Region 10 technical staff can provide on-site support for PCs, devices, networks, and more. Needs and assistance are provided on an as-needed basis and can be scheduled in half-day or full-day increments. Excluding emergency situations, it is recommended to schedule the day(s) in advance to ensure the availability of appropriate personnel to fulfill the request.
- **Onsite or Remote Server Assistance (Tier 3) – Reduced Rate (Member Pricing)**
  - To assist districts with costs, the existing ESC Region 10 Network Server Contract will be rolled into the membership costs and provided for all districts on an as-needed basis at a reduced rate per instance. Assistance will be provided by experienced technicians and engineers to ensure that servers and networks are performing at an optimal level.
- **District Staff Security Awareness Training – Included**
  - ESC Region 10 will provide proactive face-to-face Security Awareness training of district employees. Training will include best practices, policies, procedures, popular attack methods, and trends. Some customization will occur to identify items specific to your district, such as password policies, procedures, etc.

#### **Web Accessibility Services:**

- **Web Accessibility Training – Included**
  - Experienced staff will provide web accessibility training to district web administrators and staff who create/edit website documents, slides and forms that must meet ADA & Section 508 requirements prior to being published in places of public accommodation (i.e. web sites). These training sessions provide hands-on practice along with support during the session, materials, and Q&A segments.
    - *A minimum of six classes will be scheduled throughout the school year with more added as needed. Classes with less than seven registrations may be rescheduled.*
- **Current Web Accessibility Classes:**
  - Google Docs, Sheets & Slides Remediation (3 hrs)
  - Google Sites & Forms Remediation (2 hrs)
  - Intro to Web Accessibility (1 hr)
  - MS Word, Excel & PowerPoint Remediation (3 hrs)
  - OCR Remediation Process (1 hr)
  - Videos & Transcript Closed Captioning (1 hr)
  - Web Accessibility Tools & Checkers and PDF Remediation (3 hrs)

- **Web Accessibility Consultation – Reduced Rate (Member Pricing)**
  - Additionally, ESC Region 10 offers web accessibility consultation services on an as-needed basis. Experienced staff is available to answer your questions about web accessibility issues, the OCR complaint remediation process, or challenging PDF remediation, etc.

Denise Barker  
Web Administrator  
972.348.1516  
[denise.barker@region10.org](mailto:denise.barker@region10.org)

Shayne Warner  
Web Accessibility Specialist  
972.348.1204  
[shayne.warner@region10.org](mailto:shayne.warner@region10.org)

#### **Videoconference Network Services:**

The Region 10 Videoconference Network offers members two-way audio/video and multi-point conferencing from almost any device, including legacy H.323 devices.

Districts participating in the Videoconference Network receive a Zoom host account, a 100- seat meeting room, and scheduling independent of Region 10. This account can be used for any internal district need, including professional development, administrative meetings, team teaching and coaching, personnel interviews and much more. Region 10 service departments use Zoom to deliver professional development and consulting services to member districts and are moving away from the use of H.323 legacy devices for videoconference connections. Zoom events can be accessed from most devices that have internet access, a camera, microphone and audio capabilities.

The annual membership includes access to the Texas Education Telecommunications Network (TETN), a statewide network connecting all twenty ESCs, and the Texas Education Agency (TEA). Districts access and participate in member exclusive TETN events from the device and location of their choice, along with free access to archived TETN content.

Unlimited services are provided through the annual contract.

- **Access to Professional Development**
  - Regional Meetings and Trainings
  - TETN Conferences Open to District Participation
  - Staff Development Opportunities from content providers including Region 10
  - Course Work for Certifications and Endorsements
- **Access to Student Enrichment Activities**
  - Virtual Field Trips
  - Project-Based Collaborative Activities with other schools

- **Access to Student Learning Activities**
  - Concurrent Enrollment Classes
  - University and Community College Offerings (dual-credit courses)
  - Share-A-Course Collaboratives
- **Access to Technical Services**
  - Desktop/Device-Based Video Conference Services
  - Content Capture and Archival Solutions
  - Site Manager Training and Support
  - Educator Training – Locating virtual field trips to integrate into the curriculum
  - Unlimited Scheduling and Help-Desk Support

Steven Martin  
 Global Helpdesk Manager  
 972.348.1610  
[steven.martin@region10.org](mailto:steven.martin@region10.org)

**Technology & Data Services Contacts:**

| Title  | Name               | Phone number | Email  |
|--|--------------------|--------------|--|
| Director/Chief Technology Officer  | Chad Branum        | 972-348-1170 | <a href="mailto:chad.branum@region10.org">chad.branum@region10.org</a>               |
| <b>Technology Services – Assessments and Engagements, Video Conference, and Global Help Desk</b> |                    |              |  |
| Assistant Director – Technical Services  | Kevin Lee          | 972-348-1254 | <a href="mailto:kevin.lee@region10.org">kevin.lee@region10.org</a>                   |
| <b>Student and Business Information Services – TxEIS, Skyward, PEIMS</b>                         |                    |              |  |
| IS Support Coordinator for TxEIS   | Jennifer Sanderson | 972-348-1200 | <a href="mailto:jennifer.sanderson@region10.org">jennifer.sanderson@region10.org</a> |
| IS Support Coordinator for Skyward   | Felicia Malone     | 972-348-1238 | <a href="mailto:felicia.malone@region10.org">felicia.malone@region10.org</a>         |
| PEIMS Coordinator  | Sharron Zirkelbach | 972-348-1258 | <a href="mailto:sharron.zirkelbach@region10.org">sharron.zirkelbach@region10.org</a> |
| <b>Software Development and Consulting Services</b>  |                    |              |  |
| Assistant Director – Development and Consulting  | Adam Warner        | 972-348-1266 | <a href="mailto:adam.warner@region10.org">adam.warner@region10.org</a>               |
| <b>Information Security and Fiber 10</b>   |                    |              |  |
| Technical Project Manager/Info. Security Lead  | David Mendez       | 972-348-1172 | <a href="mailto:david.mendez@region10.org">david.mendez@region10.org</a>             |
| <b>Web Administration &amp; Accessibility</b>  |                    |              |  |
| Web Administrator  | Denise Barker      | 972-348-1516 | <a href="mailto:denise.barker@region10.org">denise.barker@region10.org</a>           |

### **eContracts Helpful Hints**

eContracts is the system Region 10 uses to verify local district and charter school annual commitment to participate in programs and services.

- eContracts can be accessed directly at [econtracts.region10.org](http://econtracts.region10.org).
- The default account for each district/charter belongs to the superintendent/CEO.
- The Superintendent/CEO may designate additional staff to accept contracts on behalf of the district/charter by using the support information below.
- Upon initial login each year, the Superintendent/CEO or designee will be asked one time to agree to a global Terms & Conditions statement for that year.
- Upon acceptance of the Terms & Conditions and for subsequent logins, the user will see a dashboard providing access to contracts, reports, and personal profile information.
- Each contract may be accepted or declined as appropriate for the district/charter.
- Superintendents/CEOs will be able to access a report in eContracts detailing the services and associated cost for which the district/charter has committed to participate.
- Commitments for some services may still be obtained outside of eContracts; in those instances, the commitment information will be entered manually into eContracts by a Region 10 staff member to ensure inclusion in the report.
- A short video tutorial for using eContracts may be found at:
  - [www.region10.org/programs/econtracts](http://www.region10.org/programs/econtracts)

### **For assistance, please contact:**

[econtracts@region10.org](mailto:econtracts@region10.org)

Penny Douglas - 972.348.1390

Margarita Corpus - 972.348.1356