

Speaker 1: Open dialogue is vital to any organization's success. When people feel they can't discuss difficult workplace issues or be candid about performance, projects or quality, it can lead to low morale, reduced efficiency, increased costs and project delays. Imagine what your organization could be like if it fostered an environment of open dialogue and mutual respect. How would such an atmosphere affect employee satisfaction, productivity and the results your team's trying to deliver? Fortunately, there's a way to promote an environment where people speak to each other openly and respectfully, even when the stakes are high, opinions vary and emotions run strong. Introducing Crucial Conversations Training from VitalSmarts.

The Crucial Conversations course teaches important skills for individuals, teams and organizations that suffer from outcomes like poor quality, slow time-to-market, declining customer satisfaction or strained relationships. Achieve immediate, measurable and sustainable results by creating conditions in your organization where people speak with complete candor and openness, no matter the topic.

Put Crucial Conversations Training to work, and you'll drive rapid and sustainable change, get stalled initiatives back on track and turn mediocre performers into key contributors. The training teaches participants how to resolve disagreements; build acceptance and overcome resistance; speak persuasively not abrasively about high stakes, emotional or controversial topics; foster teamwork and better decision making; build teams that work together and actually with unity and conviction.

The training is also easy to deliver with multiple roll-out options available including certification courses, in-house programs and two day public workshops. Crucial Conversations Training is backed by more than 30 years of research and a New York Times bestselling book. The award winning training program has helped more than two million people and three hundred of the Fortune Five Hundred Companies, realize powerful results using a proven method for driving rapid, sustainable and measurable change in behaviors.

Find out how Crucial Conversations skills can drive real change in your organization today.